



KAMRUP COLLEGE

কামৰূপ মহাবিদ্যালয়

(Affiliated to Gauhati University)

SELF STUDY REPORT (SSR)

(3RD CYCLE)

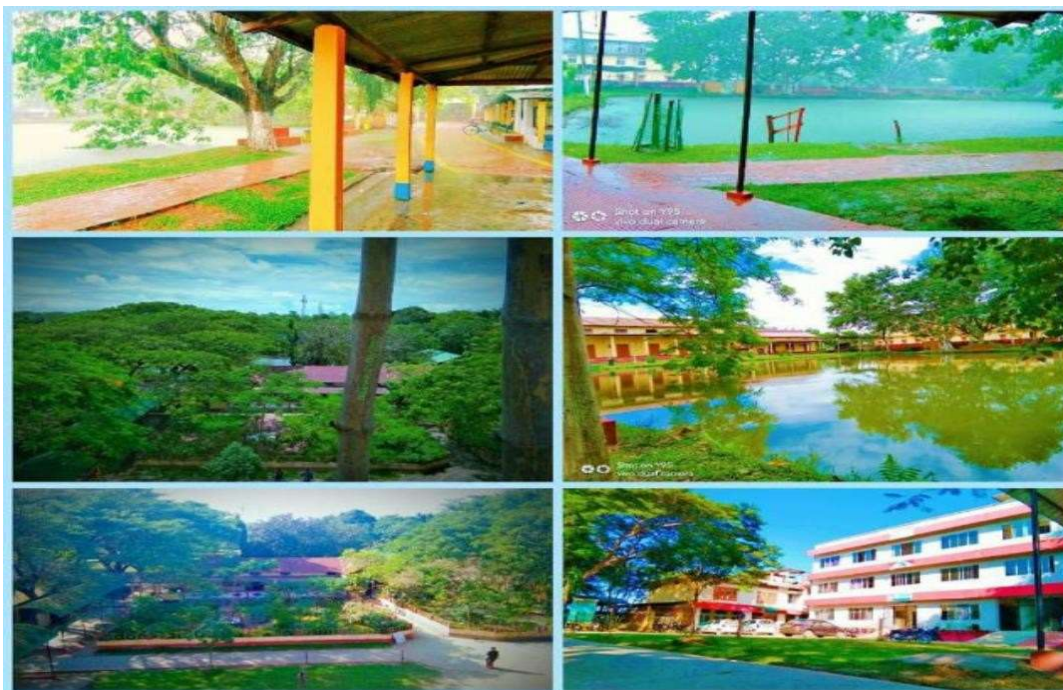
2019-2024

Criterion -5: Student Support and Progression

Key Indicator- 5.1: Student Support

Metric Number- 5.1.4: The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases

1. Implementation of guidelines of statutory/regulatory bodies
2. Organisation wide awareness and undertakings on policies with zero tolerance
3. Mechanisms for submission of online/offline students' grievances
4. Timely redressal of the grievances through appropriate committees



Prepared by

Kamrup College, Chamata

Proof related to Mechanisms for submission of online/offline students' grievances, KAMRUP COLLEGE

Mechanisms for submission of online/offline students' grievances

The Grievance Redressal Mechanism is constituted to be implemented in the institute to address the grievance related to students, women harassment, ragging, maintenance and other related issues.

The grievance committee members investigate the cases through following mechanism:

- 1 An individual has to submit a grievance form either online or offline
- 2 The submitted form is reported to the Concern committee.
- 3 The Committee then review the grievance and forward to Principal office or concerned Department/HOD.
- 4 The concerned section will then takes action and submit the report to the grievance committee for the closure of grievance within stipulated time.
- 5 The information about the action taken is communicated to the individual who has put up the grievance.


Principal
Kamrup College, Chamata.
 Principal
Kamrup College, Chamata




Coordinator
Internal Quality Assurance Cell
Kamrup College, Chamata

Proof related to Mechanisms for submission of online/offline students' grievances, KAMRUP COLLEGE

Faculty Grievance form (Offline)

Name of Faculty(Optional)	
Grievance Details:	

Grievance resolution form

Recommendation of the Committee	
Action Taken	


Principal
Kamrup College, Chamata.
 **Principal**
Kamrup College, Chamata




Coordinator
Internal Quality Assurance Cell
Kamrup College, Chamata

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Students, Grievance form (Offline)

Name of Student (Optional)	
Grievance Details:	

Grievance resolution form

Recommendation of the Committee	
Action Taken	


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 **Principal**
Kamrup College, Chamata



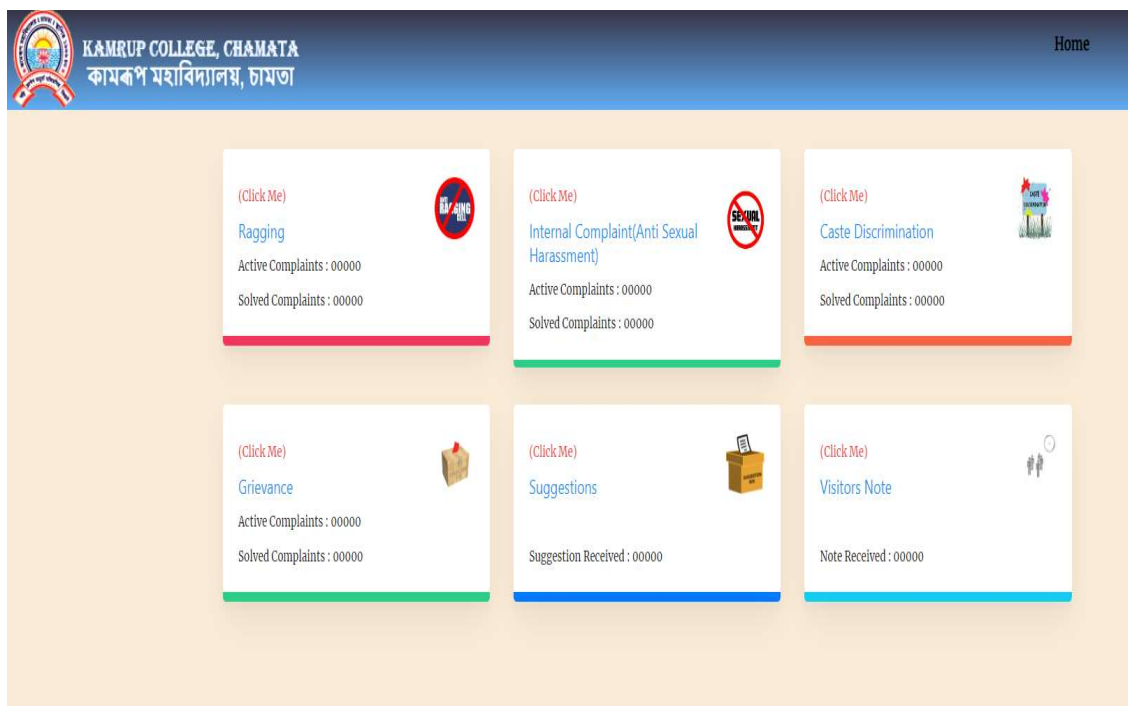

Coordinator
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Proof related to Mechanisms for submission of online/offline students' grievances, KAMRUP COLLEGE

Suggestion / complaint Box have been installed in Administrative block and Library in which the Students drop their grievances and their suggestions for improving the Academics /Administration in the college

The Institution has a transparent mechanism for timely redressal of student grievances including sexual harassment and ragging cases. The students can register their grievances in online.

User Interface of Online complain against Ragging, Internal Complaint, Cast discrimination and Grievances



[College Automation \(kamrupcollege.co.in\)](http://kamrupcollege.co.in)


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কামৰূপ মহাবিদ্যালয়, চামতা
KAMRUP COLLEGE, CHAMATA
Accredited By NAAC With Grade 'A' CGPA (3.04)



75
Azadi Ka
Amrit Mahotsav

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