

# KAMRUP COLLEGE, CHAMATA (NALBARI)

## Report on Feedback Analysis (2022-23)



**SUBMITTED BY**

**KAMRUP COLLEGE, CHAMATA (NALBARI)**

  
Principal  
Kamrup College, Chamata

  
Coordinator  
Internal Quality Assurance Cell  
Kamrup College, Chamata

Feedback is an important element of the teaching- learning process. The college collects the feedback on various curriculum aspects and courses from different stakeholders such as the students, alumni, Faculty, Employers and Parents using structured proforma through online google forms. The feedback collected from the individuals has been analyzed and taken to the consideration for the development of curriculum, teaching learning process and environment.

### **A. Feedback from Students:**

The college has a structured proforma for obtaining feedback from the primary stakeholder i.e. students. The Students' Feedback on curriculum and teaching learning process at Kamrup College premise is designed to get formative feedback from students that can be used towards the improvements in the quality of course design and delivery, as well as student learning experiences. For the academic year 2022-2023, students' feedback is sought from around 659 students through Google form about the curriculum and teaching learning process. Majority of the student population agreed that the syllabus is very much challenging and the allocation of credits is appropriate in relation to the level of course work.

As the survey showed,

1. 93.7% students (by combining both agree and strongly agree) agreed that teachers complete the entire syllabus in time.
2. 96.2% students reported that teachers discuss and interact with the students in the class.
3. 91.2% students agreed (by combining both agree and strongly agree) that teachers communicate clearly with the students.
4. Moreover, 94.4% students agreed (by combining both agree and strongly agree) on the teacher's punctuality in the class.
5. The majority of the students 94.9% reported (by combining both agree and strongly agree) that the teachers come well prepared for the class.
6. Further, 93.8% students agreed (by combining both agree and strongly agree) that the teachers encourage participation and discussion in class.
7. As 26.4% students agreed, teachers uses usually the modern teaching aids, handouts, suitable references, power point presentation, web-resources, etc. in the class and 34% agreed, teachers uses every time the modern teaching aids, handouts, suitable references, power point presentation, web-resources, etc. in the class
8. 73.6% students reported that the teachers' attitude towards students is friendly and helpful.

9. As pointed by 79.9% students, teachers are available and accessible in the department and 18.2% students, teachers are available and accessible in the department.
10. The evaluation process is fair and unbiased, and regular and timely feedback is given on student's performance as reported by 70.4% strongly agree and 27.7% are only agreed.
11. As conveyed by 91.8% students (by combining both agree and strongly agree), periodical assessment is conducted as per schedule.
12. 91.2% students agreed (by combining both agree and strongly agree) that the prescribed books/reading materials are available in the library.
13. The majority of the students (81.7%), agreed (by combining both agree and strongly agree) that the reading room and common room are available in the college.
14. 94.3% students reported that reading space are available in the library (by combining both agree and strongly agree).
15. Also, 94.3% students agreed (by combining both agree and strongly agree) that library staff are cooperative and helpful.
16. while 89.3% students (by combining both agree and strongly agree) reported that photocopying facility is available and satisfactory in the library.
17. The internet facilities are available on the campus as pointed by 50.3% students.
18. As reported by 87.4% students (by combining both agree and strongly agree), the office of the college is helpful.
19. 91.2% students (by combining both agree and strongly agree) agreed that the results and attendance records are displayed on time.
20. As the survey showed, 66.7% students agreed (by combining both agree and strongly agree) that toilets/washrooms are hygienic and properly maintained.
21. 88.1% students (by combining both agree and strongly agree) reported that clean drinking water is available on the campus.
22. 84.2% students agreed that grievances/problems are readdressed/solved well in time.
23. Moreover, 93.1% students agreed that the functioning of the placement cells in the college is satisfactory.
24. The majority of the students (89.3%) reported that the equipment in the labs is in working condition.
25. Further, 91.9% students agreed that the campus is green and eco-friendly.

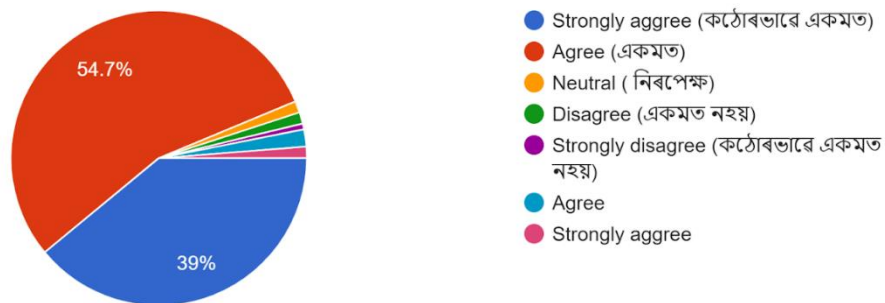
### **Feedback analysis report**

1. The analysis of the students' feedback clearly depicts that they are well satisfied with the curriculum development, revision and evaluation and teachers punctuality.
2. The students highly appreciated the academic related infrastructural facilities such as library, laboratories, playground and other facilities.
3. It is observed from the students' feedback that few of them expressed the need of more ICT facilities.

### Students Feedback Survey Analysis

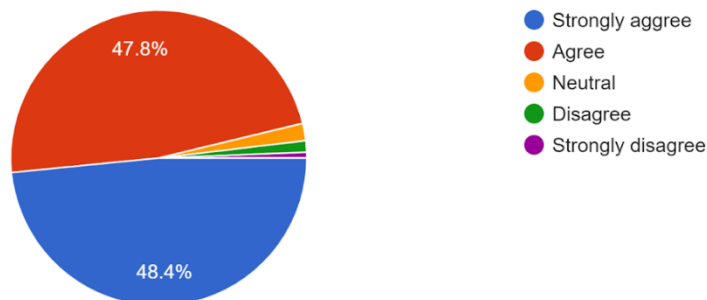
1. Teachers' complete the entire syllabus in time (শিক্ষকে সমগ্র পাঠ্যক্রম সময়মতে শেষ কৰে)

159 responses



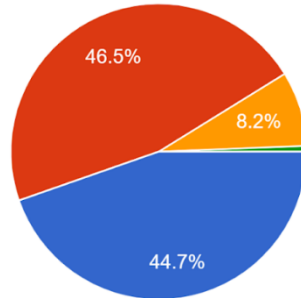
2) Teachers discuss topic and interact in the class (শিক্ষকে শ্ৰেণীকোঠাত পাঠ্যক্রমৰ বিষয়বস্তু সমূহ আলোচনা কৰে আৰু ছাত্ৰ-ছাত্ৰীৰ সৈতে ভাৱ বিনিময় কৰে)

159 responses



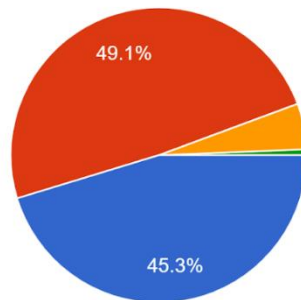
3) Teachers communicate clearly and inspire me by his or her teaching ( শিক্ষকে ছাত্র-ছাত্রীর সৈতে স্পষ্টভাবে যোগাযোগ রাখি আমাক উৎসাহিত কৰে)

159 responses



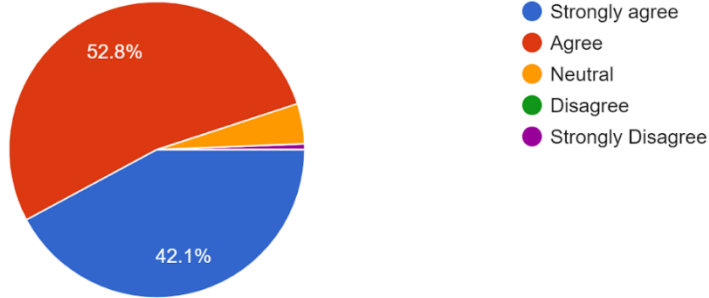
4) Teachers are punctual in the class (শিক্ষকে শ্রেণীকক্ষত সময়ানুরতীতা মানি চলে)

159 responses



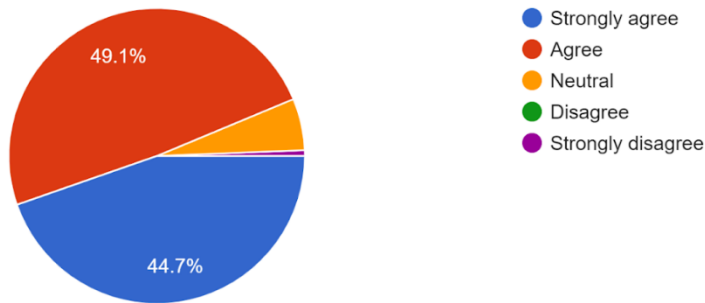
5) Teachers come well prepared for the class (শ্রেণীকক্ষত পাঠদান কৰাৰ বাবে শিক্ষকসকল পূৰ্বপ্ৰস্তুত হৈ আছে)

159 responses



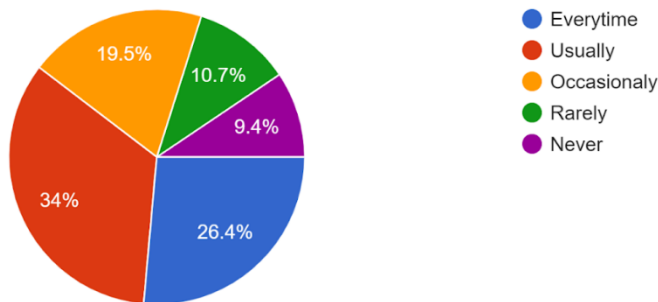
6) Teacher encourage participation and discuss in class (শিক্ষকসকলে আমাৰ অংশগ্ৰহণ সম্পৰ্কে শ্ৰেণীকক্ষত আলোচনা কৰি আমাক উৎসাহিত কৰে)

159 responses



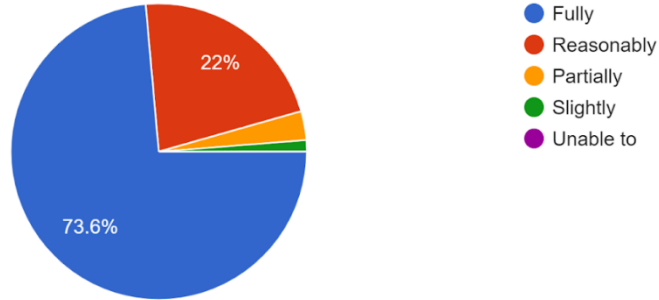
7) Teachers use modern teaching aids, handsout, suitable references, power point presentation, web resources etc. (শিক্ষকে আধুনিক শিকন সঁজুলি, উ...ইণ্ট প্ৰেজেন্টেচন, ৱেব উৎস আদি ব্যৱহাৰ কৰে।)

159 responses



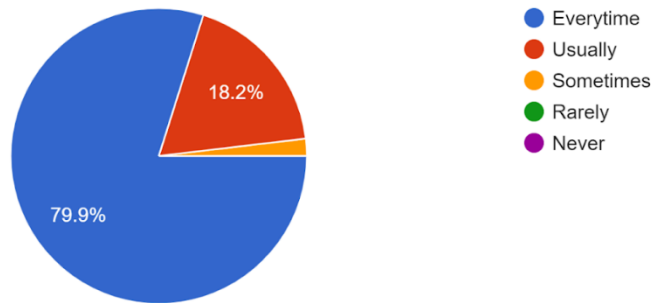
8) Teachers attitude towards students is friendly and helpfull ( শিক্ষার্থীৰ প্রতি শিক্ষকৰ দৃষ্টিভংগী বন্ধুত্বসুলভ আৰু সহায়কাৰী)

159 responses



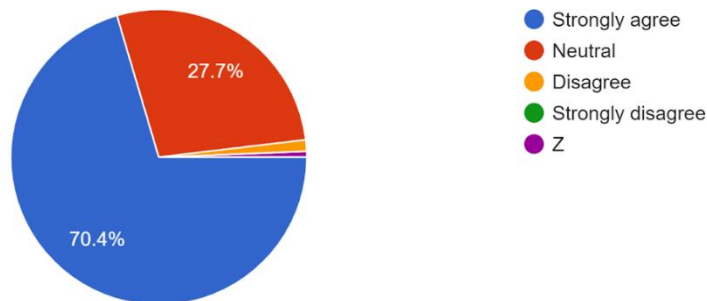
9) Teachers are available and accessible in the department ( নিৰ্দিষ্ট বিভাগত শিক্ষকসকলক আমি সময়মতে পাবোঁ)

159 responses



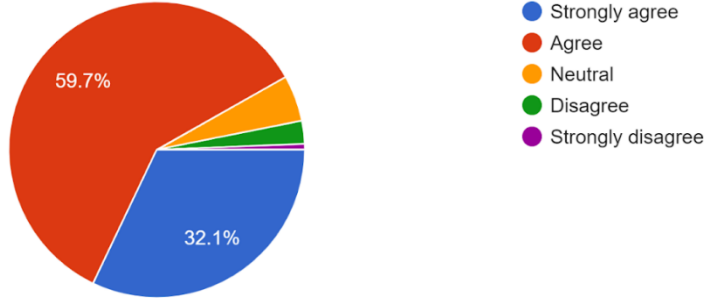
10) The evaluation process is fair and unbiased ( মূল্যায়ন প্রক্রিয়া সুন্দৰ আৰু নিৰপেক্ষভাৱে হয়)

159 responses



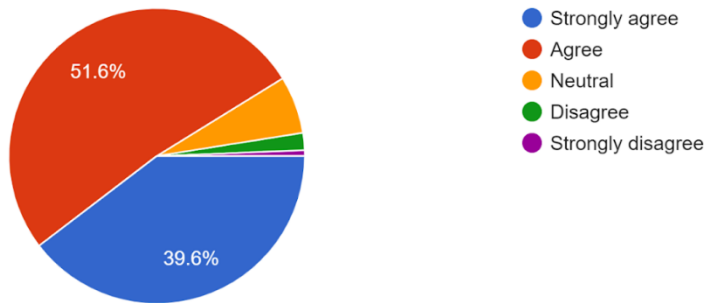
11) Regular and timely feedback is given on our performance ( আমাৰ সাফল্যৰ উপৰত ভিত্তি কৰি নিয়মীয়াকৈ আৰু সময়মতে ফিডবেক দিয়াৰ ব্যৱস্থা আছে)

159 responses



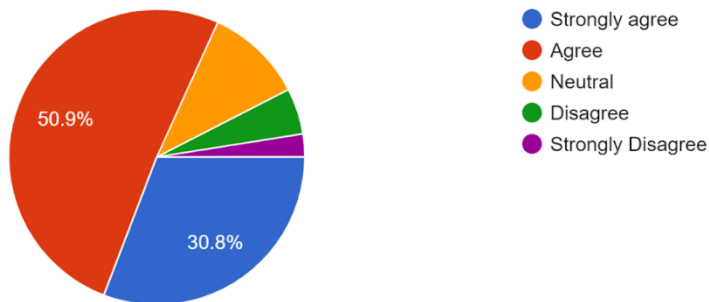
12) The periodical assessment are conducted as per schedule ( নিৰ্দিষ্ট সময় আৰু অনুসূচী অনুসৰি মূল্যায়ন কৰা হয়)

159 responses



13) The prescribed books or reading materials are available in the library ( নিৰ্ধাৰিত কিতাপ আৰু পঠন সামগ্ৰী পুথিভঁৰালত উপলব্ধ)

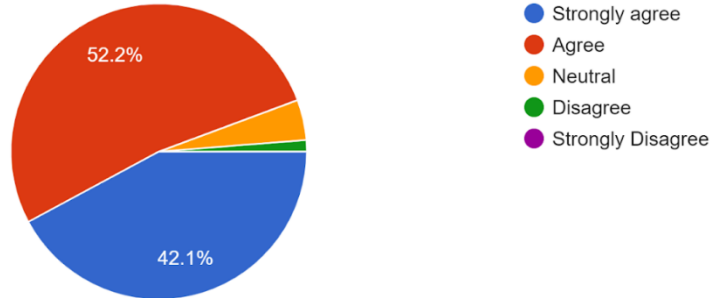
159 responses





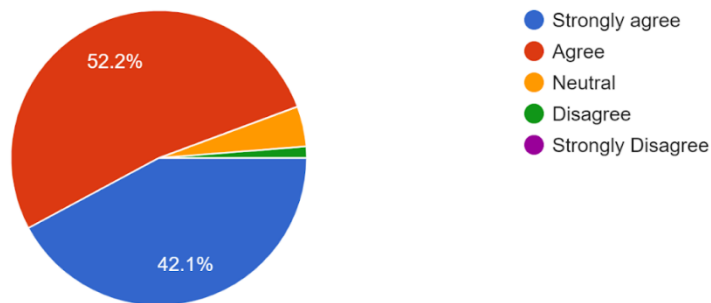
14) Reading room and common rooms are available in the College ( অধ্যয়ন কক্ষ আৰু সামান্য কক্ষ  
মহাবিদ্যালয়ত পর্যাপ্ত পৰিমাণে উপলব্ধ।)

159 responses



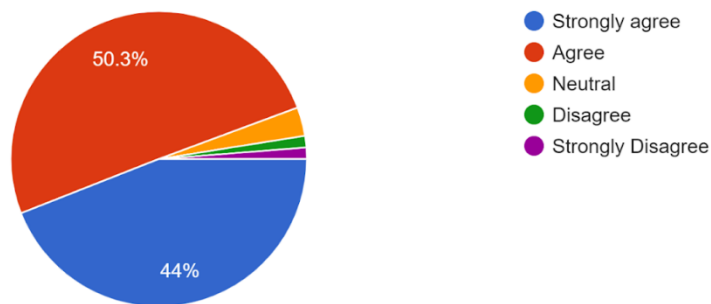
14) Reading room and common rooms are available in the College ( অধ্যয়ন কক্ষ আৰু সামান্য কক্ষ  
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159 responses



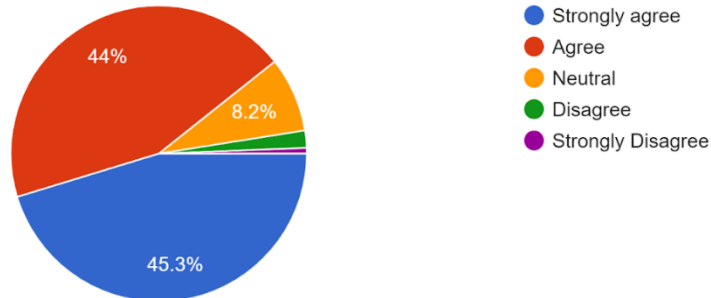
15) Available reading space in library is satisfactory ( পুথিভঁৰালত অধ্যয়নৰ স্থানৰ উপলব্ধতা  
সন্তোষজনক)

159 responses



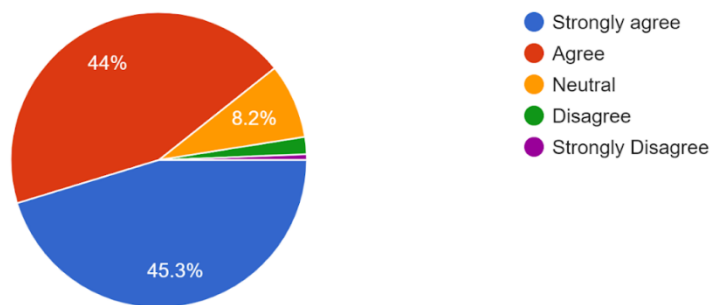
16) The library staff are cooperative and helpfull ( পুথিভঁৰালৰ কৰ্মচাৰীসকলৰ সহায় আৰু সহযোগিতা সন্তোষজনক)

159 responses



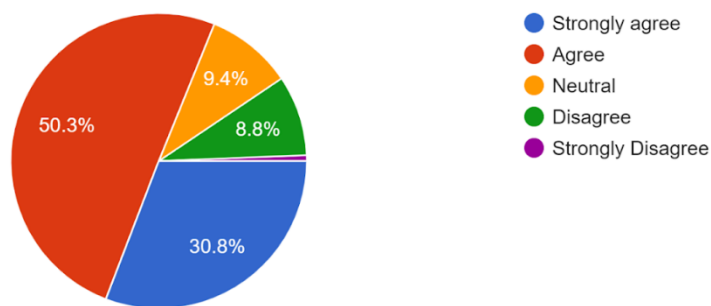
16) The library staff are cooperative and helpfull ( পুথিভঁৰালৰ কৰ্মচাৰীসকলৰ সহায় আৰু সহযোগিতা সন্তোষজনক)

159 responses



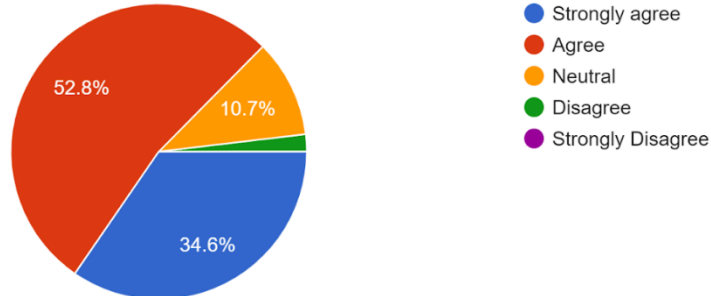
17) Photocopy facility in the library is available and satisfactory ( পুথিভঁৰালত ফটো কপিৰ সুবিধা উপলব্ধ আৰু সন্তোষজনক)

159 responses



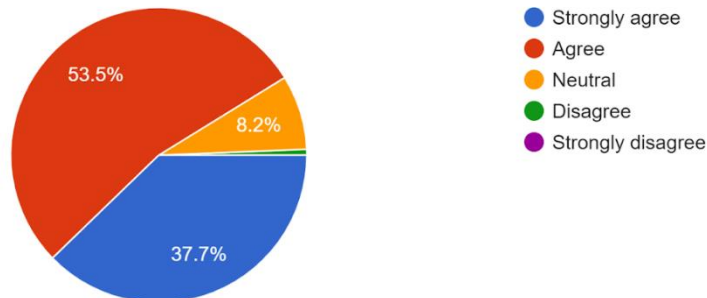
18) The office staff of the College is helpfull ( মহাবিদ্যালয়ৰ কাৰ্যালয়ৰ কৰ্মচাৰীসকলৰ সহযোগিতা সন্তোষজনক।)

159 responses



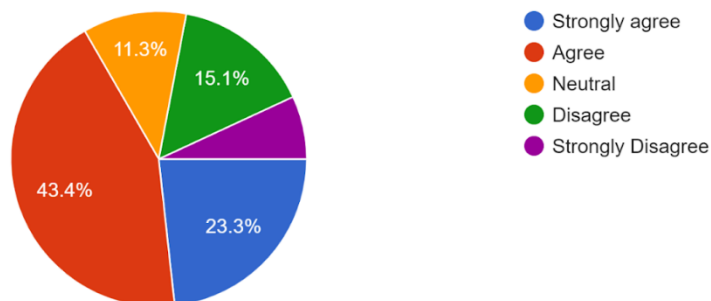
19) Results and attendance are displayed on time ( মূল্যায়ন আৰু উপস্থিতি সময়মতে প্রকাশ কৰা হয়)

159 responses



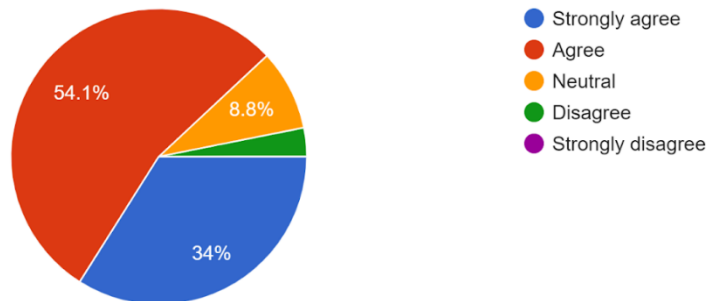
20) Toilet/washrooms are hygenic and properly maintained (শৌচাগাৰ /প্রসারগাৰসমূহ স্বাস্থ্যসন্মত আৰু পৰিপাতিকৈ ৰখা হয়।)

159 responses



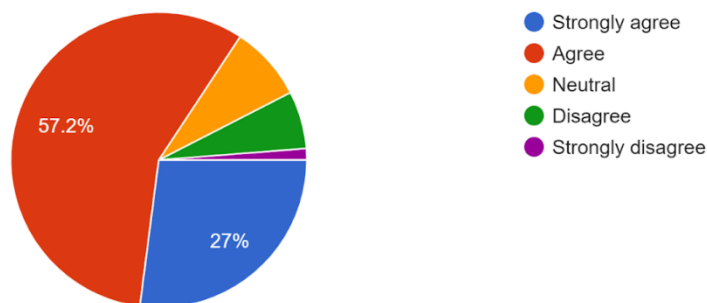
21) Clean drinking water is available on campus (মহাবিদ্যালয়ৰ চৌহদত বিশুদ্ধ খোৱা পানীৰ ব্যৱস্থা আছে)

159 responses



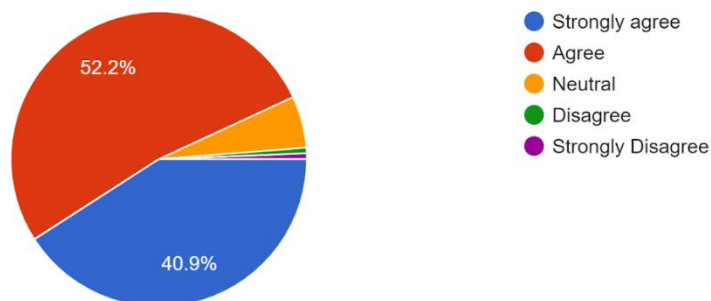
22) Grievances/problems are redressed/solved (অভাৱ-অভিযোগ / সমস্যা আদিৰ সময়মতে প্রতিকার / সমাধান কৰা হয়)

159 responses



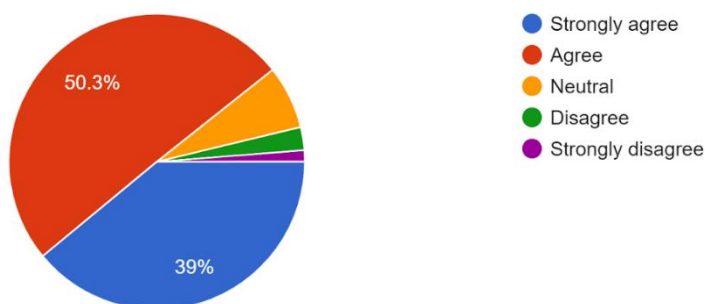
23) Campuss is green and ecofriendly (মহাবিদ্যালয়ৰ চৌহদ সেউজীয়া আৰু পৰিৱেশৰ অনুকূল)

159 responses



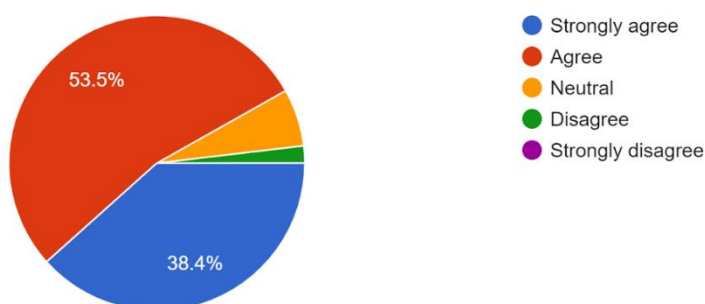
24) Class rooms are clean and well maintained ( শ্রেণীকোঠাসমূহ চাফ-চিকুন আৰু পৰিপাতিকৈ ৰখা হয়)

159 responses



25) The campus has adequate power supply ( চৌহদত পৰ্য্যাপ্ত পৰিমাণে বিদ্যুতৰ ব্যৱস্থা উপলব্ধ)

159 responses



## B. Feedback from Teachers:

Feedback on various aspects of curriculum is sought from 37 faculty members of Kamrup College. The aspects such as provision of adequate time and resources for framing syllabus, coverage of both theoretical and practical components in the syllabus, the coherence of the syllabus with Programme Outcomes, involvement of the field experts while designing the syllabus, focus on necessary technical/teaching skills, ensuring components that inculcate ethical values, enlisting reference books, focus on flexible curriculum based on current trends, updated elective courses etc. As teachers play a pivotal role

in designing and implementing the curriculum, the inputs received from their feedback was taken into consideration for further necessary action wherever applicable.

As the data shows,

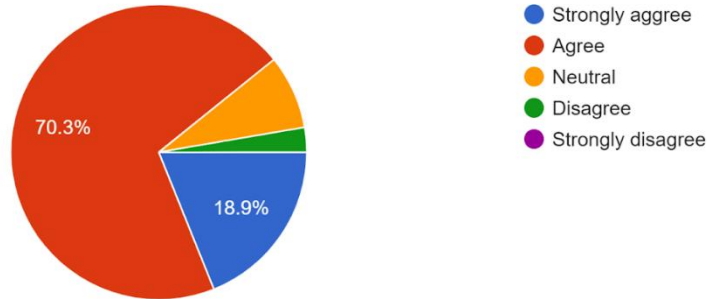
1. Around 89.2% (agree and strongly) teachers pointed that the syllabus is suitable for the course.
2. 89.2% reports (agree and strongly) that syllabus is need based.
3. Moreover, 81.1% teachers reports (agree and strongly) that the aims and objectives of the syllabi are well defined and clear to teachers and students.
4. Around 83.8% teachers agreed (agree and strongly) that the course content is followed by corresponding reference materials.
5. 53% reports (agreed & strongly agreed) and 18.9% neutral regarding reports that the sufficient no. of prescribed books are available in the library.
6. 67.6% teachers are agreed (agree and strongly) regarding the course/syllabus has good balance between theory and application.
7. 78.4% teachers agreed that the course/programme of studies carries sufficient number of optional papers and 11.8% are neutral regarding their opinion.
8. 94.6% agreed (agree and strongly) that test and examinations are conducted in time.
9. Teachers have the freedom to adopt new techniques/strategies of teaching and evaluation as reports by 97.3% teachers.
10. As reports by 94.6% teachers, the administration of the college is teacher friendly.
11. The environment in the college is conducive for teaching learning is reported by 78.3% (agree and strongly).
12. The college provides adequate and smooth support for projects and research facilities as highlighted by 64.8% teachers.
13. 59.4% of teachers agreed (agree and strongly) regarding the infrastructural facilities in the College and 35.1% are neutral regarding their opinion.
14. The provision for professional development is non-discriminatory and fair as reports by 72.9% teachers (agree and strongly).
15. 75.6% agreed (agree and strongly) regarding the support from non-teaching staff.

- 1 . The analysis of the teachers' feedback reflects the adequacy and availability of teaching-learning facilities.
- 2 . The feedback from the teachers revealed the validity and adequacy of the syllabus. Also, it is quite helpful in reframing the course content according to the societal needs.
3. Various suggestions related to the modifications in the curricular content are noted for further necessary action.

### Teachers Feedback Analysis

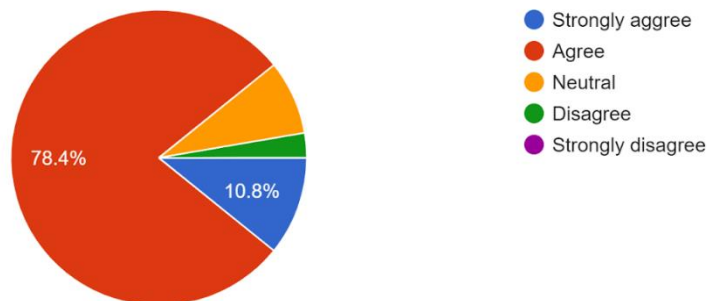
#### 1. Syllabus is suitable to the course

37 responses



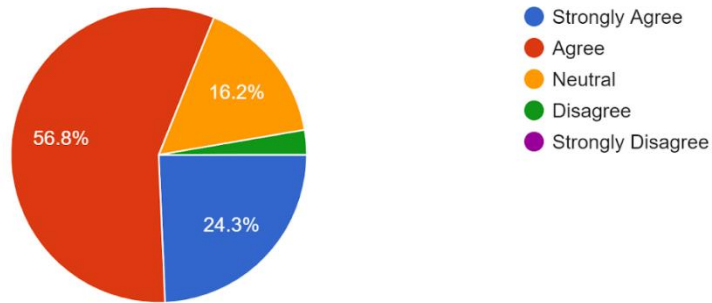
#### 2) Syllabus is need based

37 responses



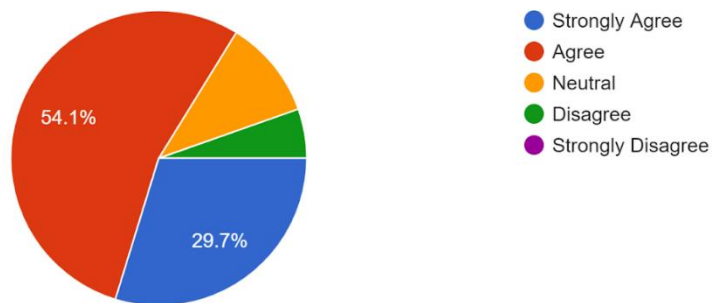
### 3) Aims and objectives of the syllabi are well defined and clear to teachers and students

37 responses



### 4) Course contents are followed by corresponding reference materials

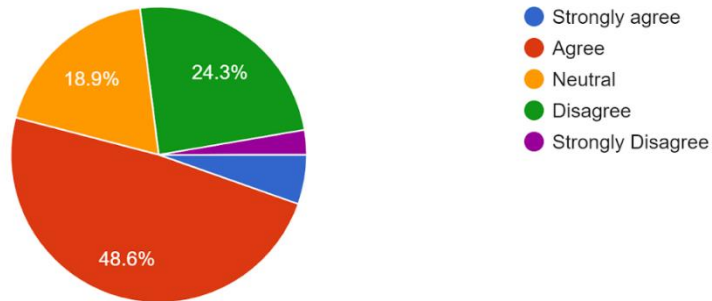
37 responses





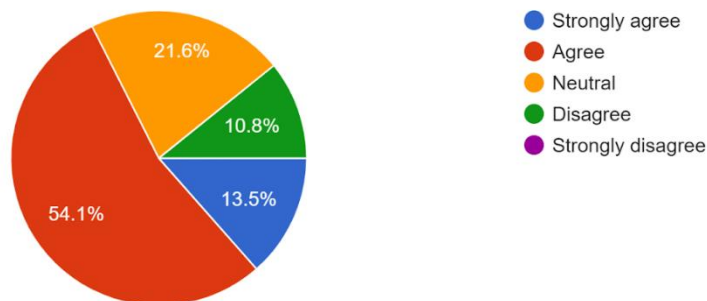
## 5) Sufficient numbers of prescribed books are available in the library

37 responses



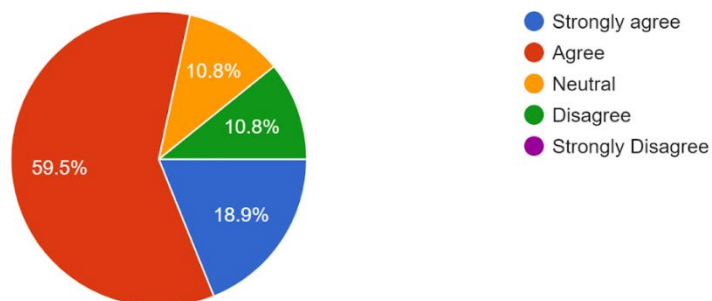
## 6) The course/syllabus has good balance between theory and application

37 responses



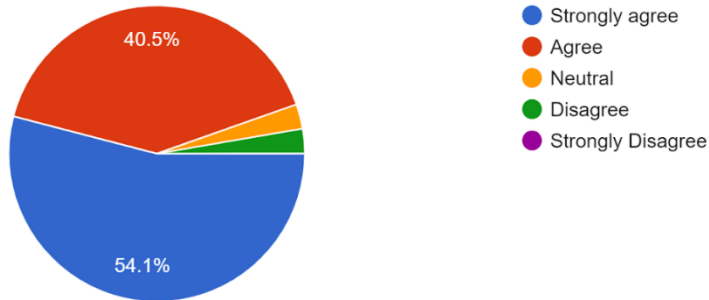
## 7) The course/syllabus of studies carries sufficient number of optional papers

37 responses



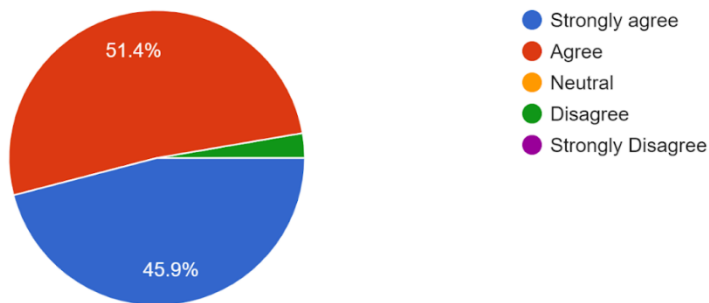
8) Tests and examinations are conducted well in time with proper coverage of all units of the syllabus

37 responses



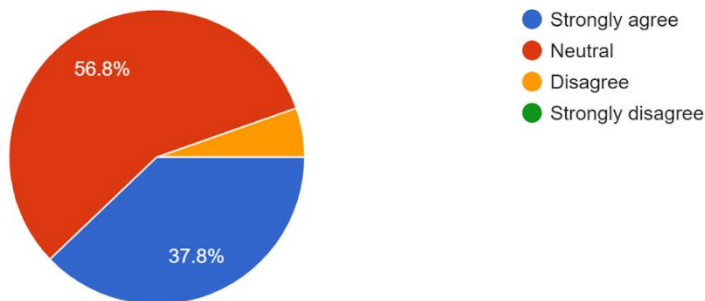
9) I have the freedom to new techniques of teaching and evaluation such as seminar presentations, group discussion, learners' participation etc.

37 responses



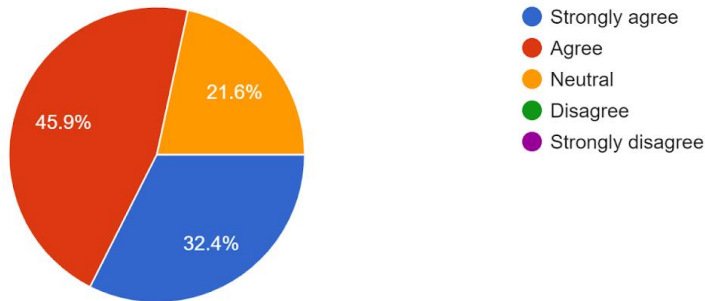
10) The environment in College is conducive in teaching and learning

37 responses



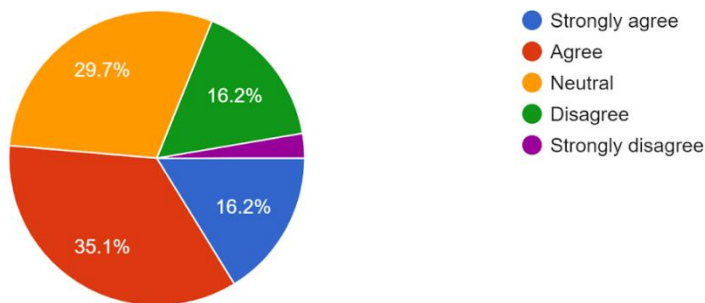
11) The administration is teacher friendly

37 responses



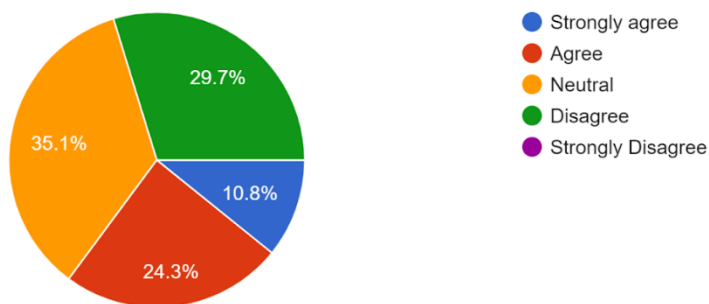
12) The College provides adequate and smooth support for project and research facilities

37 responses



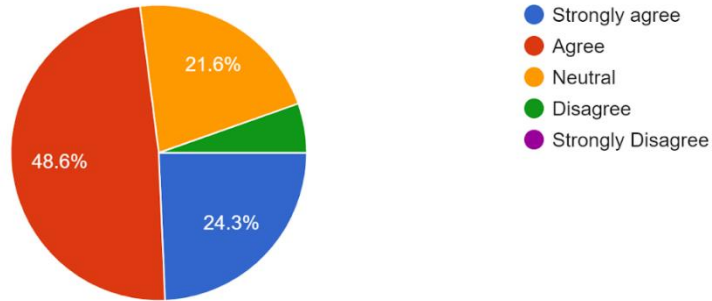
13) Infrastructural facilities such as Teacher's common room, reading rooms, toilets and canteen are available in the College

37 responses



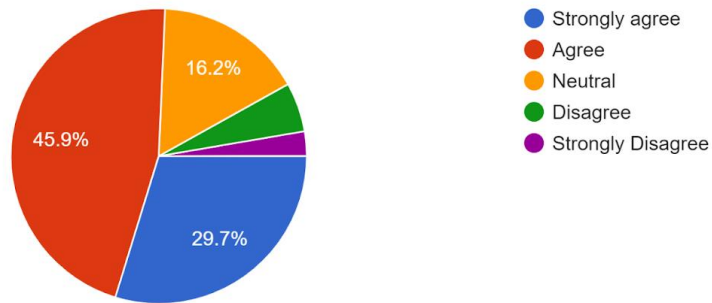
14) Provisions for professional development are non-discriminatory and fair

37 responses



15) Support from the non-teaching staff

37 responses



## C. Feedback from Parents:

Feedback obtained from the parents is considered as vital for the development of any educational institution. Parents' feedback is taken from approximately 478 parents about the curriculum and the institution for the year 2022-2023.

1. Around 26.9% parents reports that the infrastructure of the college is excellent enough for learning and 69.2% parents reports that the infrastructure of the college is very good and good enough for learning.
2. The security arrangements and safety measures of the college is excellent as reports by 45.9% parents and 34.4% parents reported as very good.
3. Moreover, 80.3% parents agreed that the learning experience of their son/daughter in the college is Excellent and very good.
4. 65.6% parents agreed that the academic skills and knowledge of the college faculty is excellent and very good (combined).
5. The resources provided to students by the college is excellent and very good (combined) reported by 65.6% parents.
6. 68.9% parents agreed that the library and sports facility of the college is good.
7. The counselling and mentoring of the college are excellent and very good (combined) reported by 68.8% parents.
8. As reported by 78.7% parents, the fests, events and extra-curricular activities arranged by the college is sufficient for students. the placements and internship opportunities provided by the college adequate as highlights by 67.2% parents.

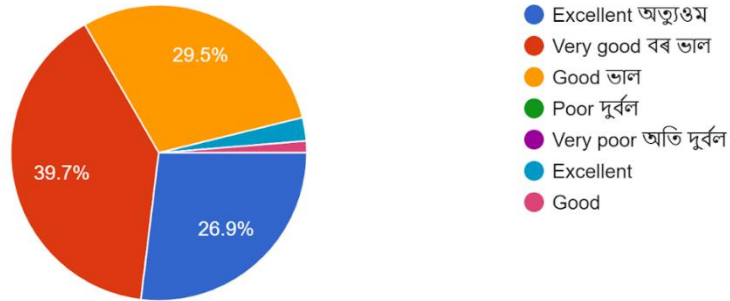
### Feedback analysis report

- 1 . The feedback analysis reports that from the parents clearly depicts their satisfaction towards the curricular and non-curricular activities rendered by the College.
- 2 . From the analysis it is evident that the parents believe that their wards develop good soft skills and ethical values during their course of study. It is observed that they have expressed that their expectations towards the institution have been fulfilled especially from the employability point of view.

### Parents Feedback Analysis

1. How would you rate the infrastructure of the College? কলেজৰ আন্তঃগাথনিক কি নিৰিখ দিব?

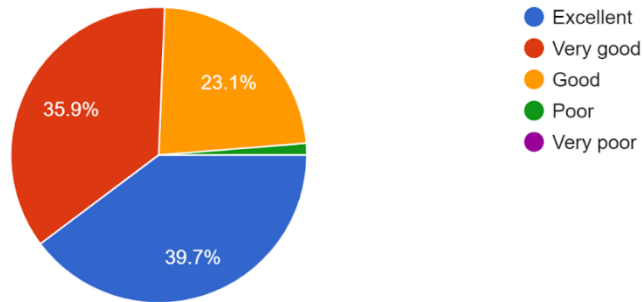
78 responses



2) What is your assessment of the security arrangement and safety measure in the College?

কলেজৰ নিৰাপত্তা ব্যৱস্থা আৰু সুৰক্ষা ব্যৱস্থাক কিদৰে মূল্যায়ন কৰিব?

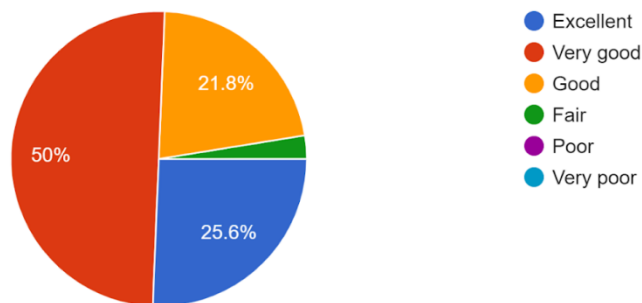
78 responses



3) How do you rate the learning experience of your son/daughter in the College? আপোনাৰ

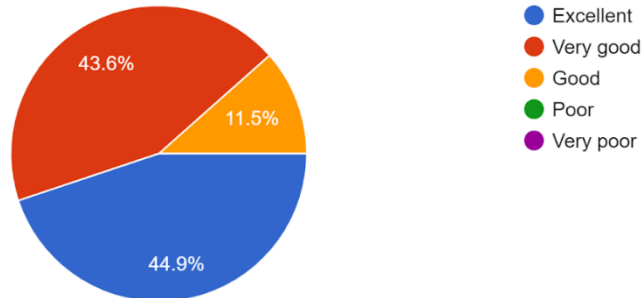
পুত্র/কন্যাৰ কলেজৰ শিকণ অভিজ্ঞতাক কি নিৰিখ দিব?

78 responses



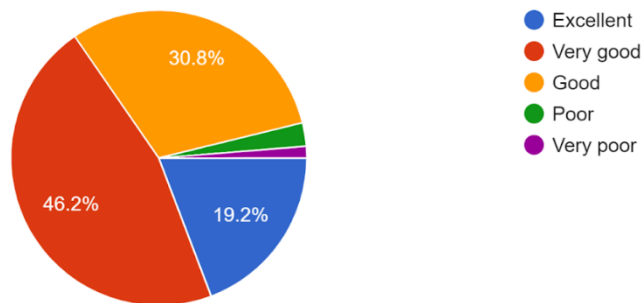
4) What is your comment on the academic skill and knowledge of the College faculty? মহাবিদ্যালয়ৰ শিক্ষকসকলৰ শৈক্ষিক দক্ষতা আৰু জ্ঞান সম্পৰ্কে কি টি্পনী দিব ?

78 responses



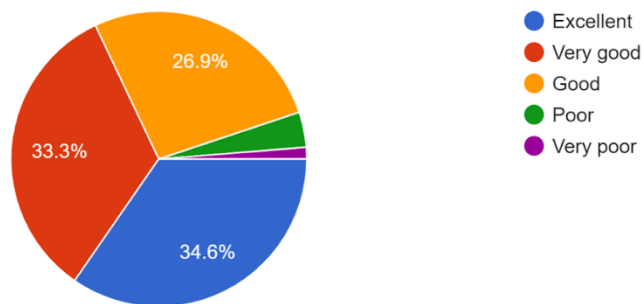
5) How do you rate the resources provided to students by the College? মহাবিদ্যালয়ে শিক্ষার্থীক যোগান ধৰা শিক্ষাৰ সামগ্ৰীক কিদৰে নিৰিখ কৰিব?

78 responses



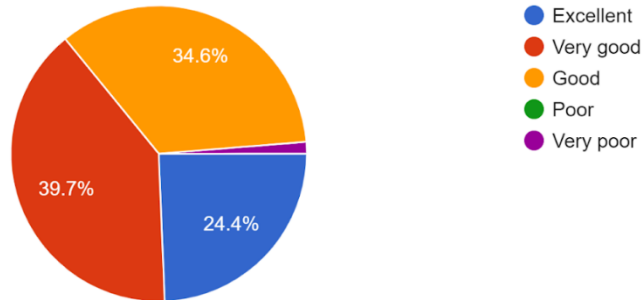
6) How do you judge the library and sports facility? কলেজৰ গ্ৰন্থাগাৰ আৰু খেল-ধেমালি সুবিধাক কিদৰে বিবেচনা কৰিব?

78 responses



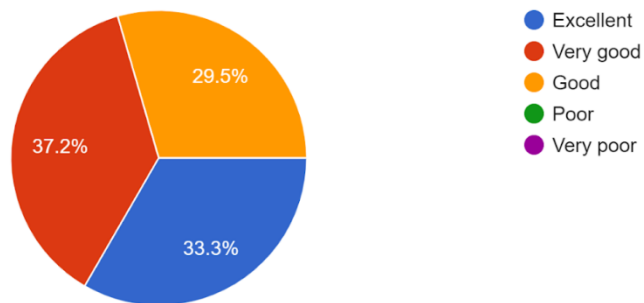
7) How would you describe the social environment in terms of diversity and inclusiveness of the College ? অন্তর্ভুক্তিকৰণ আৰু বৈচিত্ৰতাৰ ক্ষেত্ৰত মহাবিদ্যালয়ৰ বাতাবৰণ কেনেকুৱা?

78 responses



8) What is your opinion about the counselor and mentors that the college provides ? মহাবিদ্যালয়ে আগবঢ়োৱা উপদেষ্টা আৰু পৰামৰ্শদাতাসকলৰ ক্ষেত্ৰত আপোনাৰ মতামত কি ?

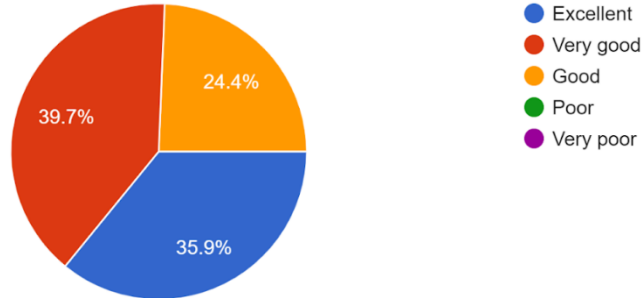
78 responses





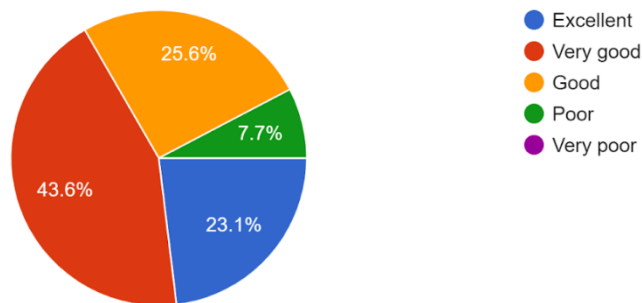
9) What would you say about the fests, events and extra curricular activities arranged by the college? মহাবিদ্যালয়ে অনুষ্ঠিত কৰা ভিন্ন উৎসৱ, অনুষ্ঠ...পাঠ্যক্রমিক কাৰ্যসূচী সম্পৰ্কে আপুনি কি মন্তব্য দিব?

78 responses



10) What is your opinion about the placement and internship opportunities provided by the college? মহাবিদ্যালয়ে আগবঢ়োৱা কৰ্ম সংস্থাপন আৰু ইন্টাৰ্নচিপৰ সুবিধা সম্পৰ্কে আপোনাৰ মতামত কি?

78 responses



## D. Feedback from Alumni:

The contribution of alumni to the activities of the college is substantial especially in the development of the curriculum, infrastructure and beautification etc. Nearly 389 alumni were given their feedback for the academic year 2022-2023.

1. The Alumni Association/Network of old friends is excellent as reported by 49.5% respondents, very good as reported by 49.5% respondents and good as reported by 13.8% respondents.
2. 46.8% alumni highlight that the admission procedure of the college is excellent and 37.6% alumni highlight that the admission procedure of the college is very good.
3. 42.2% opted excellent in the fee structure of the college and 28.4% reported fee structure is very good.

4. In addition, 58.7% and 54.1% respondents points that the college ambience and environment, and faculty of the college are excellent, respectively.
5. 58.7% respondents reports that the teaching, learning and evaluation process of the college is excellent.
6. The course of study and its relevance to the real-life application is excellent as reported by 49.5% respondents.
7. 56% respondents agreed that the courses studied in the college is excellent.
8. The infrastructure and laboratory facilities of the college is excellent as highlighted by 28.4% respondents.
9. 45% respondents reported that the library resources of the college are excellent.
10. Industry visits, training and placement facility of the college is good as pointed by 26.6% respondents.
11. 61.5% respondents opted the overall rating of the college 'excellent'.

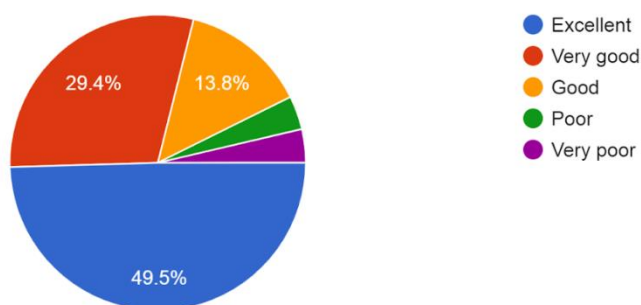
#### Feedback analysis report:

1. The alumni feedback analysis report reveals that majorities of the alumni are happy and proud to be a part of this institution and they agreed that they would recommend their friends and relatives to enroll in this institution.
2. All of them were highly satisfied to the point that they receive regular updates via various SMS/ Mails/ calls/ Facebook etc.
3. The alumni appreciated the academic initiatives taken by the college to restructure and update the curriculum as per the current needs.

#### Alumni Feedback Analysis

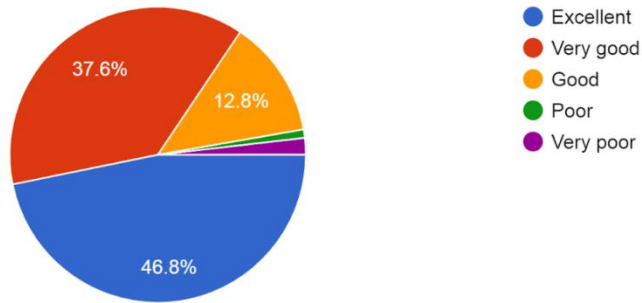
##### 1. Alumni association/network of old friends

109 responses



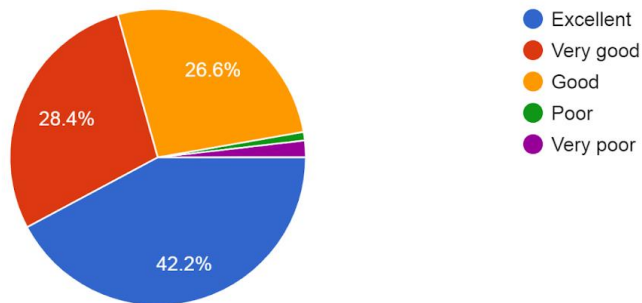
## 2. Admission procedure

109 responses



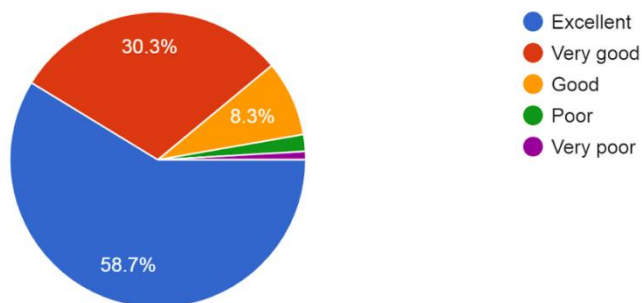
## 3. Fee structure

109 responses



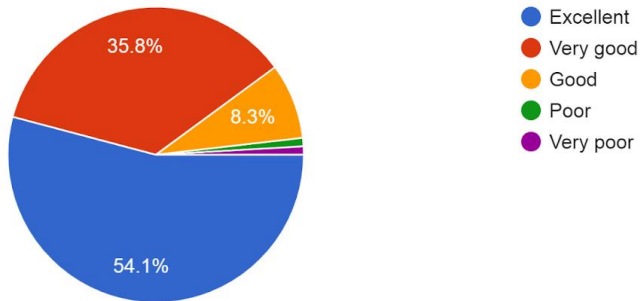
## 4. College ambience and environment

109 responses



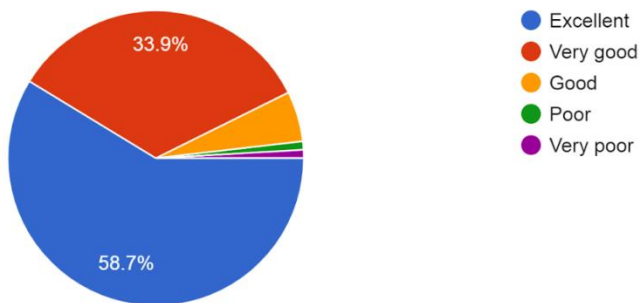
### 5. Quality of faculty

109 responses



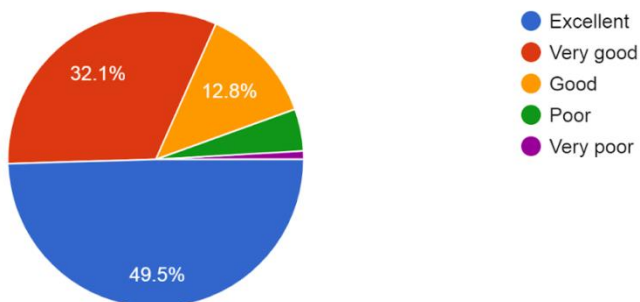
### 6. Your learning experience on teaching, learning and evaluation

109 responses



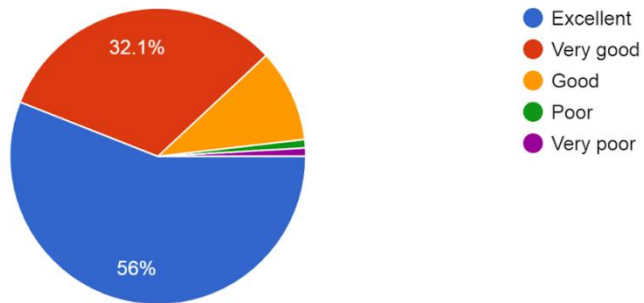
### 7. Course of study and its relevance to the real life situation

109 responses



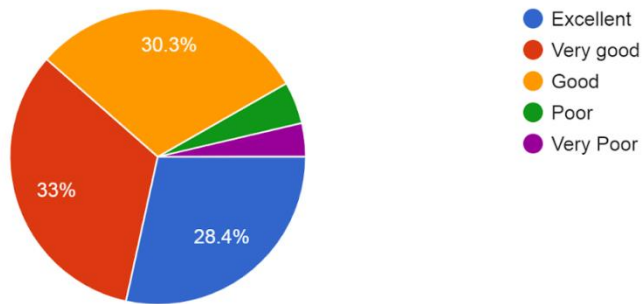
### 8. How do you rate the courses you studied?

109 responses



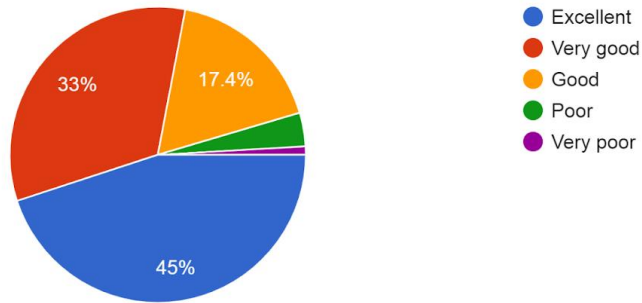
### 9. Infrastructure and lab facilities

109 responses



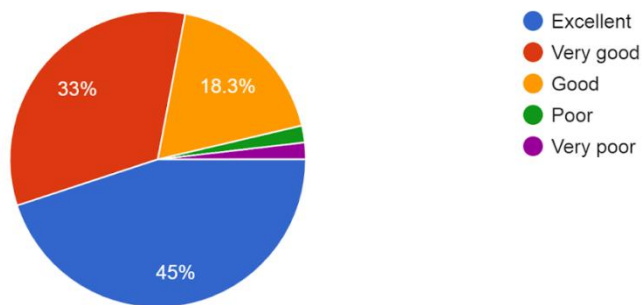
### 10. Library resources

109 responses



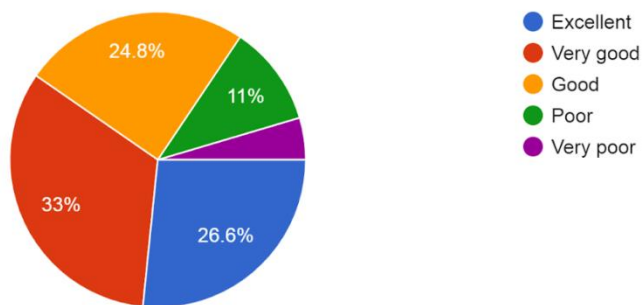
### 11. Quality of support materials

109 responses



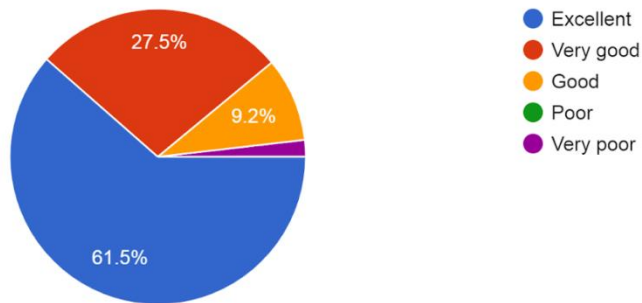
### 12. Industry visit, training and placement

109 responses



### 13. Overall rating of the College

109 responses



## E. Feedback from Employer (2022-23):

Employers' feedback is obtained from 230 recruiting agencies/ special or general schools/colleges/ corporates with the help of structured questionnaire. Their feedback is sought on the following areas: Employee's acquaintance with communication skills/technical/ teaching skills and knowledge, adequacy of necessary communication skills to meet the job requirements, ability to find immediate practical solutions for field problems, familiarity with latest technological devices, adjustment to ethos of the organization and maintaining cordial relationship with the co- workers/working as part of team/innovativeness etc.

1. It was found from their feedback that the employers strongly agreed that the candidates from our institution who are employed in their organization have good employability skills required for them.
2. It was noted that the respondents agreed to the fact that the students are open to innovative ideas and learning new techniques. They agreed that the candidates from our institution main a cordial relationship with subordinates and higher officials.

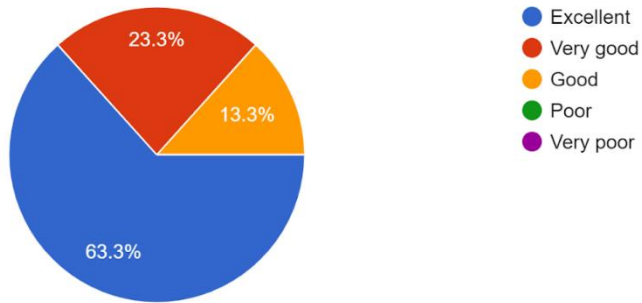
### Feedback analysis report

They highlighted the importance to improve upon the domain knowledge to meet the emerging societal needs.

### Employers feedback analysis

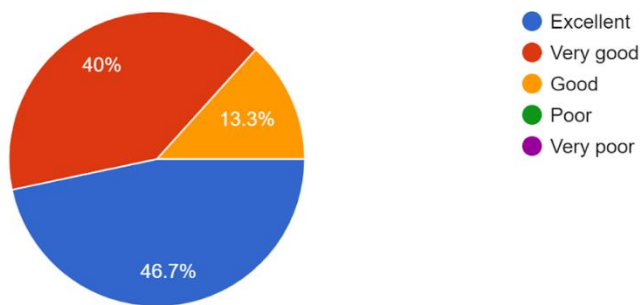
### 1) General communication skill

30 responses



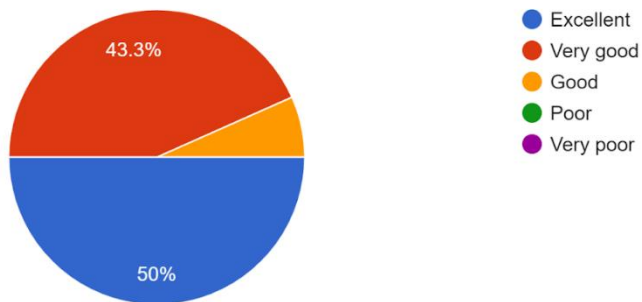
### 2) Innovativeness and creativity in workplace challenges

30 responses



### 3) Behaviour in workplace

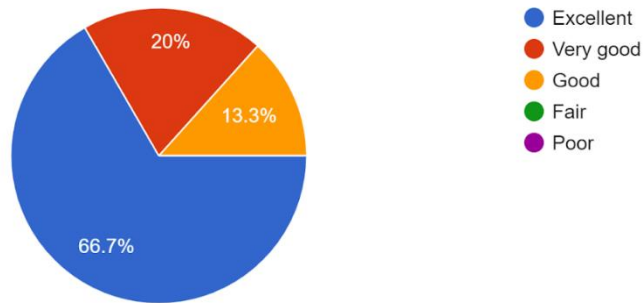
30 responses





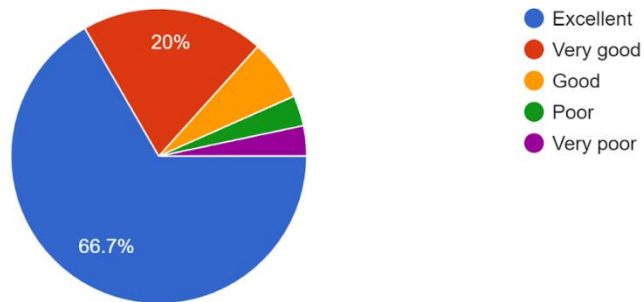
4) Their planning, organisation, manage and leadership qualities

30 responses



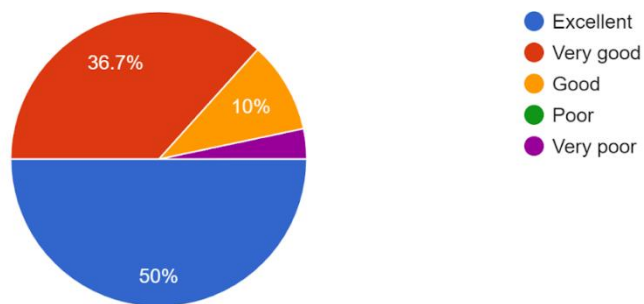
5) Open to new ideas and learning new techniques

30 responses



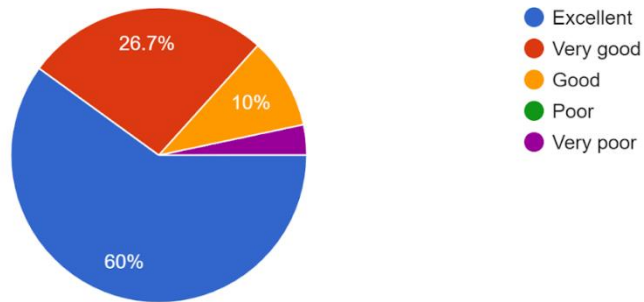
6) Using technology and workplace equipment

30 responses



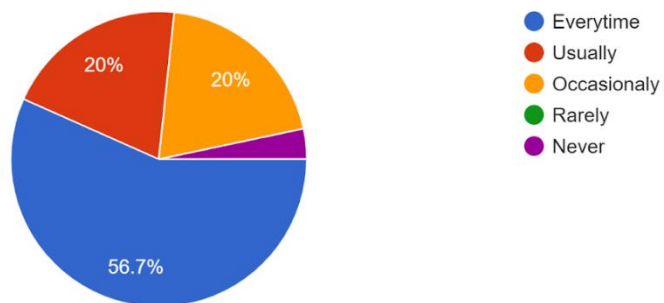
7) Relationship with seniors or juniors or subordinates

30 responses



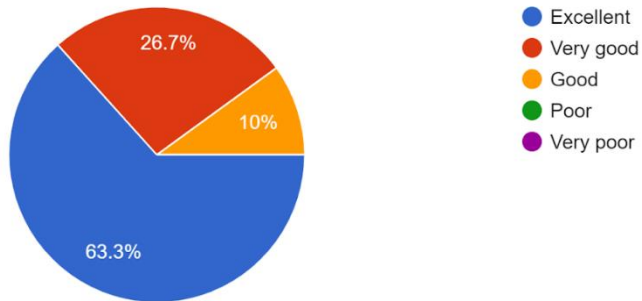
8) Involvement in social activities

30 responses



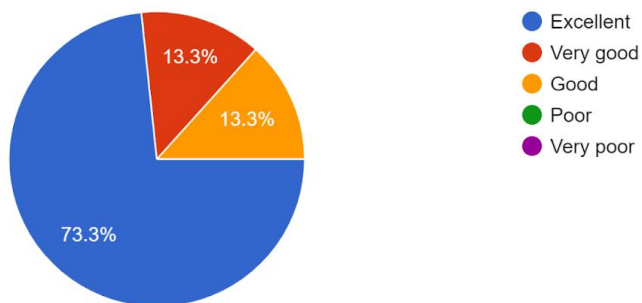
### 9) Ability to take up extra responsibility

30 responses



### 10) Ability to contribute to the goal of the institution

30 responses



  
Principal  
Kamrup College, Chamata  
**Principal**  
Kamrup College, Chamata



  
Coordinator  
Internal Quality Assurance Cell  
Kamrup College, Chamata



## Kamrup College, Chamata (Nalbari)

(Affiliated to Gauhati University, Re-Accredited by NAAC with 'A' Grade)

ISO 9001:2015 Certified

Website: [www.kamrupcollege.co.in](http://www.kamrupcollege.co.in)

E-mail: [kcc1966@rediffmail.com](mailto:kcc1966@rediffmail.com)

No.

Date: 11-12-2023

**Action Taken Report on Feedback obtained for the Academic Session 2022-23**