



# **KAMRUP COLLEGE, CHAMATA (NALBARI)**

## **Report on Feedback Analysis (2021-22)**



**SUBMITTED BY**

**KAMRUP COLLEGE, CHAMATA (NALBARI)**

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Feedback is an important element of the teaching- learning process. The college collects the feedback on various curriculum aspects and courses from different stakeholders such as the students, alumni, Faculty, Employers and Parents using structured proforma through online google forms. The feedback collected from the individuals has been analyzed and taken to the consideration for the development of curriculum, teaching learning process and environment.

### **A. Feedback from Students:**

The college has a structured proforma for obtaining feedback from the primary stakeholder i.e. students. The Students' Feedback on curriculum and teaching learning process at Kamrup College premise is designed to get formative feedback from students that can be used towards the improvements in the quality of course design and delivery, as well as student learning experiences. For the academic year 2021-2022, students' feedback is sought from around 500 students about the curriculum and teaching learning process. Majority of the student population agreed that the syllabus is very much challenging and the allocation of credits is appropriate in relation to the level of course work.

As the survey showed,

1. 92.8% students (by combining both agree and strongly agree) agreed that teachers complete the entire syllabus in time.
2. 95.7% students reported that teachers discuss and interact with the students in the class.
3. 92.8% students agreed (by combining both agree and strongly agree) that teachers communicate clearly with the students.
4. Moreover, 93.5% students agreed (by combining both agree and strongly agree) on the teacher's punctuality in the class.
5. The majority of the students 94.3% reported (by combining both agree and strongly agree) that the teachers come well prepared for the class.
6. Further, 95% students agreed (by combining both agree and strongly agree) that the teachers encourage participation and discussion in class.
7. As 27.1% students agreed, teachers use usually the modern teaching aids, handouts, suitable references, power point presentation, web-resources, etc. in the class and 33.6% agreed, teachers use every time the modern teaching aids, handouts, suitable references, power point presentation, web-resources, etc. in the class.
8. 95% students reported that the teachers' attitude towards students is friendly and helpful.
9. As pointed by 78.6% students, teachers are available and accessible in the department and 19.3% students, teachers are available and accessible in the department.
10. The evaluation process is fair and unbiased, and regular and timely feedback is given on student's performance as reported by 72.1% strongly agree and 25.7% are only agreed.
11. As conveyed by 92.1% students (by combining both agree and strongly agree), periodical assessment is conducted as per schedule.
12. 80.7% students agreed (by combining both agree and strongly agree) that the prescribed books/reading materials are available in the library.
13. The majority of the students (95.7%), agreed (by combining both agree and strongly agree) that the reading room and common room are available in the college.
14. 93.6% students reported that reading space are available in the library (by combining both agree and strongly agree).

15. Also, 91.4% students agreed (by combining both agree and strongly agree) that library staff are cooperative and helpful.
16. while 82.8% students (by combining both agree and strongly agree) reported that photocopying facility is available and satisfactory in the library.
17. The internet facilities are available on the campus as pointed by 56% students.
18. As reported by 89.3% students (by combining both agree and strongly agree), the office of the college is helpful.
19. 92.8% students (by combining both agree and strongly agree) agreed that the results and attendance records are displayed on time.
20. As the survey showed, 67.2% students agreed (by combining both agree and strongly agree) that toilets/washrooms are hygienic and properly maintained.
21. 86.4% students (by combining both agree and strongly agree) reported that clean drinking water is available on the campus.
22. 82.1% students agreed that grievances/problems are readdressed/solved well in time.
23. Moreover, 72.9% students agreed that the functioning of the placement cells in the college is satisfactory.
24. The majority of the students (76.2%) reported that the equipment in the labs is in working condition.
25. Further, 94.3% students agreed that the campus is green and eco-friendly. As 82.1% students agreed (by combining both agree and strongly agree), the buildings/classrooms are accessible to differently abled persons.
26. 92.1% students reported (by combining both agree and strongly agree) that the classrooms are clean and well maintained.
27. As pointed by 93.6% students (by combining both agree and strongly agree), the campus has an adequate power supply.

#### Feedback analysis report

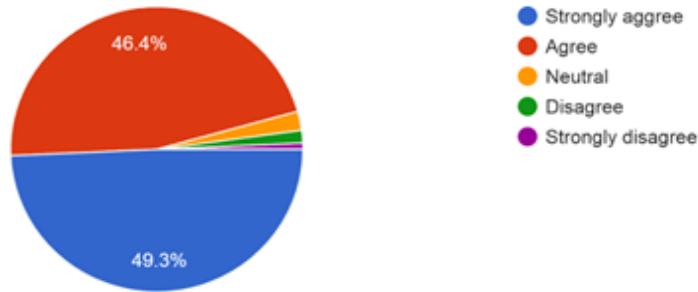
1. The analysis of the students' feedback clearly depicts that they are well satisfied with the curriculum development, revision and evaluation and teachers punctuality.
2. The students highly appreciated the academic related infrastructural facilities such as library, laboratories, playground and other facilities.
3. It is observed from the students' feedback that few of them expressed the need of more ICT facilities.

#### Students Feedback Survey Analysis

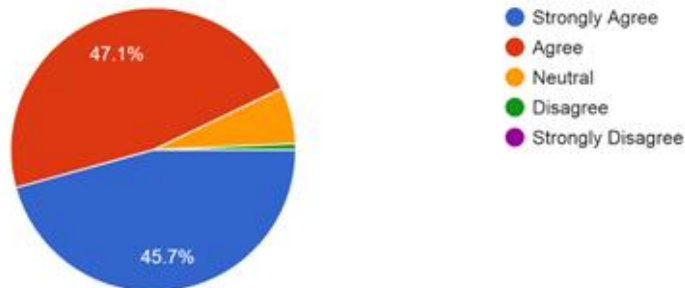
1. Teachers' complete the entire syllabus in time (শিক্ষকে সমগ্র পাঠ্যক্রম সময়মতে শেষ কৰে)



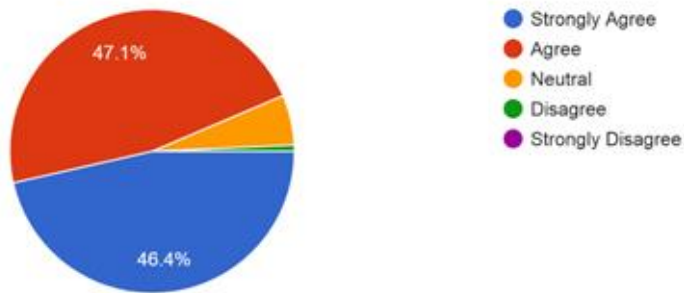
2) Teachers discuss topic and interact in the class (শিক্ষকে শ্ৰেণীকোঠাত পাঠ্যক্রমৰ বিষয়বস্তু সমূহ আলোচনা কৰে আৰু ছাত্ৰ-ছাত্ৰীৰ সৈতে ভাৱ বিনিময় কৰে)



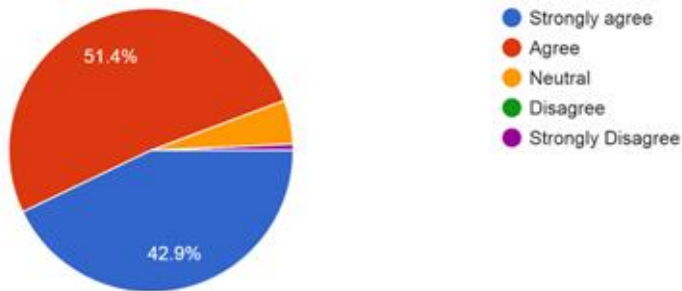
3) Teachers communicate clearly and inspire me by his or her teaching (শিক্ষকে ছাত্ৰ-ছাত্ৰীৰ সৈতে স্পষ্টভাৱে যোগাযোগ ৰাখি আমাক উৎসাহিত কৰে)



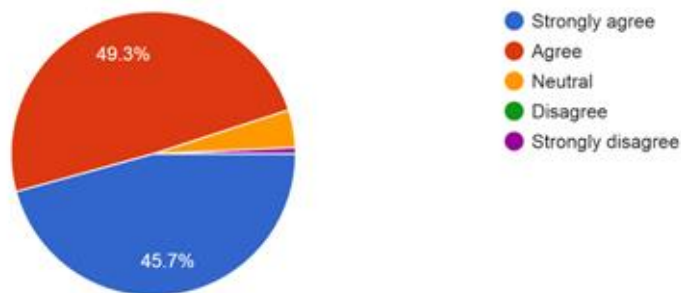
4) Teachers are punctual in the class (শিক্ষকে শ্রেণীকক্ষত সময়ানুবর্তীতা মানি চলে)



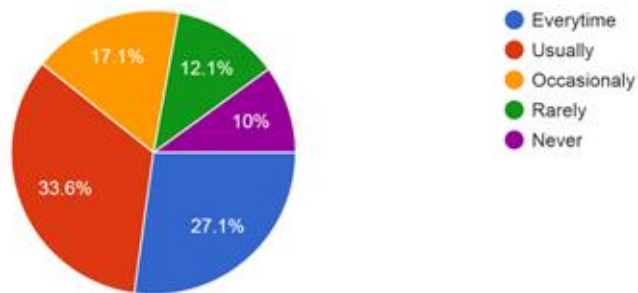
5) Teachers come well prepared for the class (শ্রেণীকক্ষত পাঠদান কৰাৰ বাবে শিক্ষকসকল পূৰ্বপ্ৰস্তুত হৈ আছে)



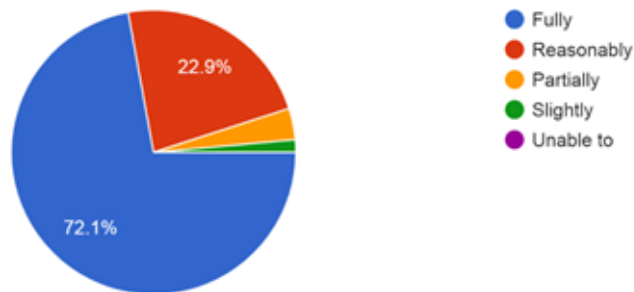
6) Teacher encourage participation and discuss in class (শিক্ষকসকলে আমাৰ অংশগ্ৰহণ সম্পৰ্কে শ্রেণীকক্ষত আলোচনা কৰি আমাক উৎসাহিত কৰে)



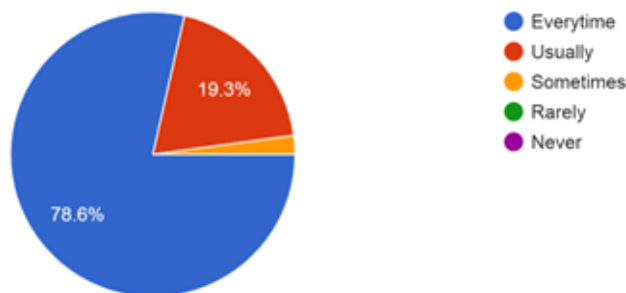
7) Teachers use modern teaching aids, handsout, suitable references, power point presentation, web resources etc. (শিক্ষকে আধুনিক শিকন সঁজুলি, উপযুক্ত...পাৱাৰ পইন্ট প্ৰেজেনটেচন, ৱেব উৎস আদি ব্যৱহাৰ কৰে।)



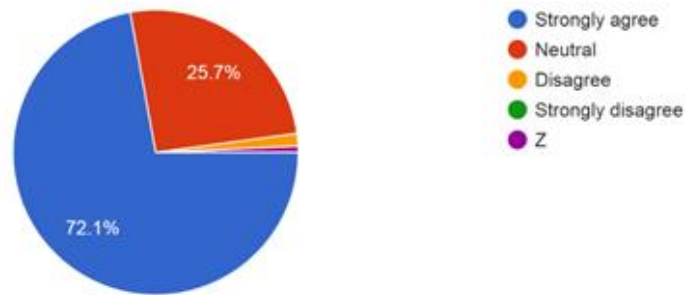
8) Teachers attitude towards students is friendly and helpfull ( শিক্ষাৰ্থীৰ প্ৰতি শিক্ষকৰ দৃষ্টিভংগী বন্ধুত্বসুলভ আৰু সহায়কাৰী)



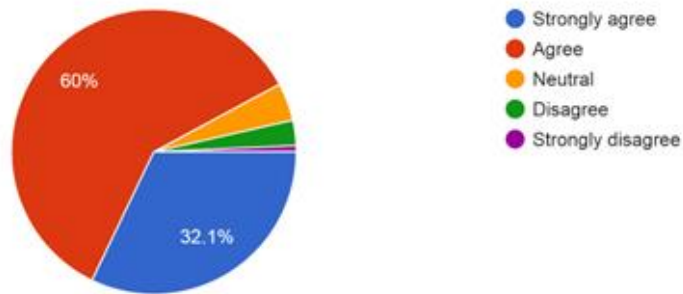
9) Teachers are avaiable and accessible in the department ( নিৰ্দিষ্ট বিভাগত শিক্ষকসকলক আমি সময়মতে পাওঁ)



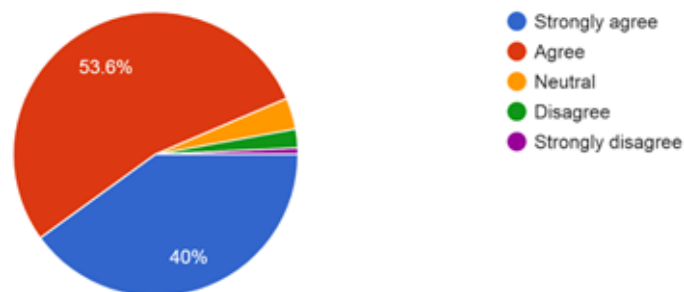
10) The evaluation process is fair and unbiased ( মূল্যায়ন প্রক্রিয়া সুন্দর আৰু নিৰপেক্ষভাৱে হয়)



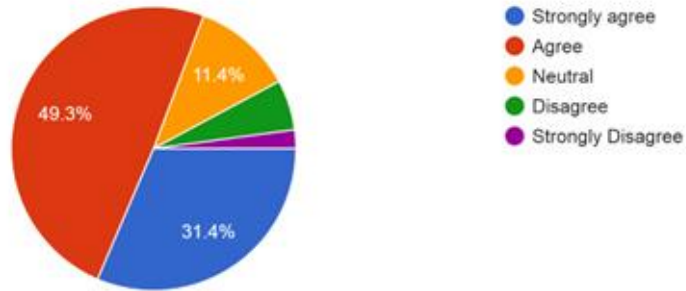
11) Regular and timely feedback is given on our performance ( আমাৰ সাফল্যৰ উপৰত তিতি কৰি নিয়মীয়াকৈ আৰু সময়মতে ফিডবেক দিয়াৰ ব্যৱস্থা আছে)



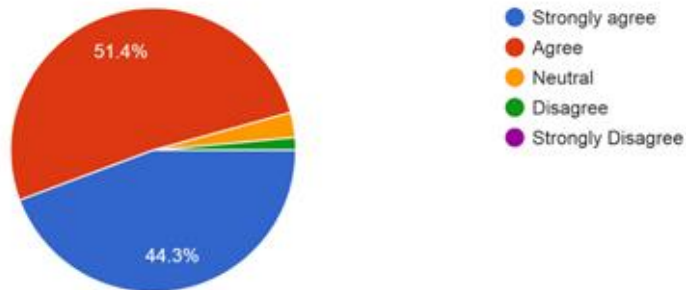
12) The periodical assessment are conducted as per schedule ( নিৰ্দিষ্ট সময় আৰু অনুসূচী অনুসৰি মূল্যায়ন কৰা হয়)



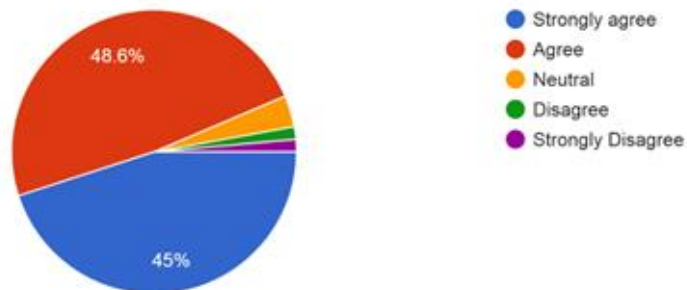
13) The prescribed books or reading materials are available in the library (নির্ধাৰিত কিতাপ আৰু পঠন সামগ্ৰী পুথিভঁৰালত উপলব্ধ)



14) Reading room and common rooms are available in the College (অধ্যয়ন কক্ষ আৰু সামান্য কক্ষ মহাবিদ্যালয়ত পর্যাপ্ত পৰিমাণে উপলব্ধ।)

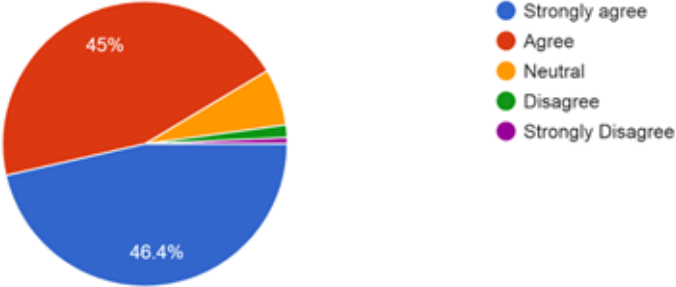


15) Available reading space in library is satisfactory (পুথিভঁৰালত অধ্যয়নৰ স্থানৰ উপলব্ধতা সন্তোষজনক)

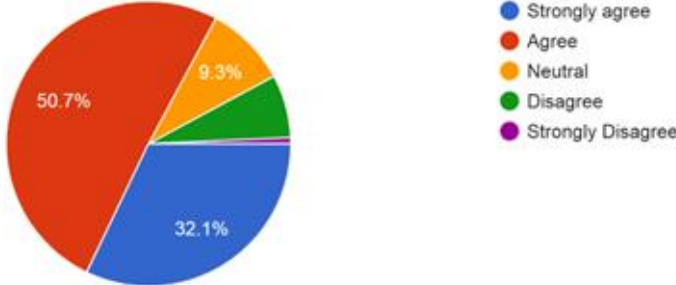




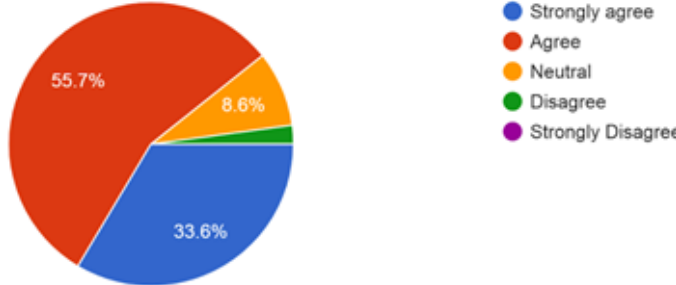
16) The library staff are cooperative and helpfull ( পুথিভঁৰালৰ কৰ্মচাৰীসকলৰ সহায় আৰু সহযোগিতা সন্তোষজনক)



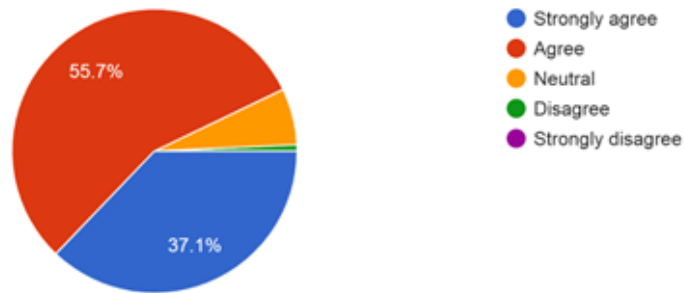
17) Photocopy facility in the library is available and satisfactory ( পুথিভঁৰালত ফটো কপিৰ সুবিধা উপলব্ধ আৰু সন্তোষজনক)



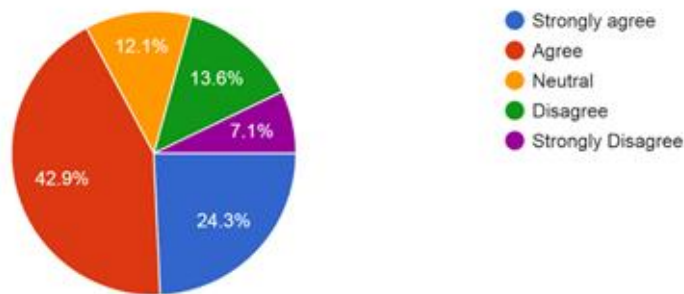
18) The office staff of the College is helpfull ( মহাবিদ্যালয়ৰ কাৰ্যালয়ৰ কৰ্মচাৰীসকলৰ সহযোগিতা সন্তোষজনক।)



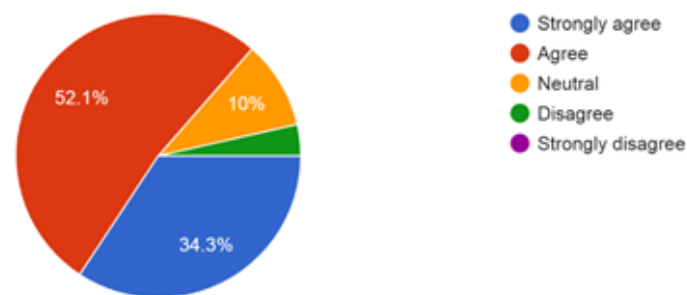
19) Results and attendance are displayed on time ( মূল্যায়ন আৰু উপস্থিতি সময়মতে প্রকাশ কৰা হয়)



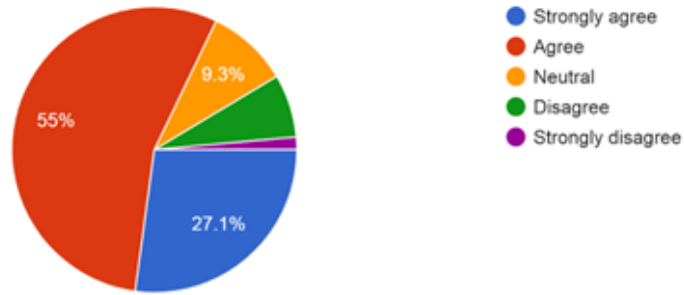
20) Toilet/washrooms are hygienic and properly maintained (শৌচাগাৰ /প্রসারগাৰসমূহ স্বাস্থ্যসন্মত আৰু পৰিপাতিকৈ ৰখা হয়।)



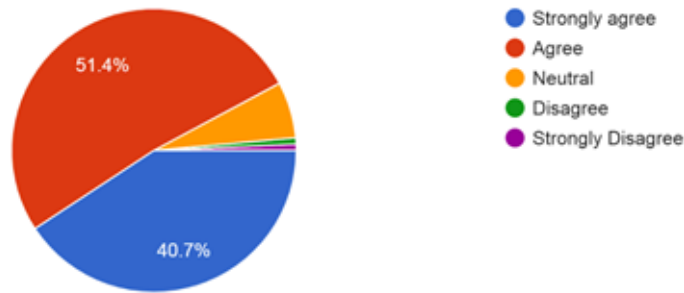
21) Clean drinking water is available on campus (মহাবিদ্যালয়ৰ চৌহদত বিশুদ্ধ খোৱা পানীৰ ব্যৱস্থা আছে)



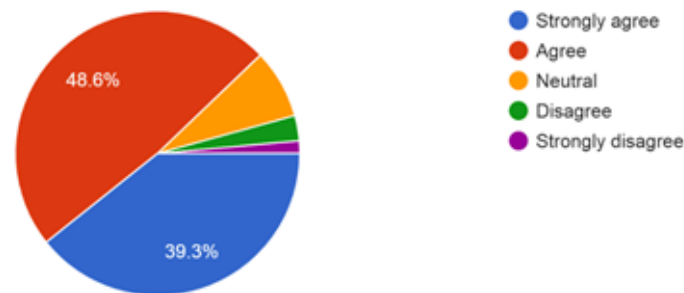
22) Grievances/problems are redressed/solved ( অভাৱ-অভিযোগ / সমস্যা আদিৰ সময়মতে প্ৰতিকাৰ / সমাধান কৰা হয়)



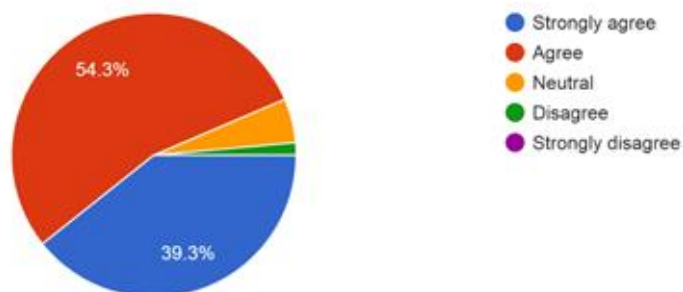
23) Campuss is green and ecofriendly ( মহাবিদ্যালয়ৰ চৌহদ সেউজীয়া আৰু পৰিৱেশৰ অনুকূল)



24) Class rooms are clean and well maintained ( শ্ৰেণীকোঠাসমূহ চাফ-চিকুন আৰু পৰিপাভিকৈ ৰখা হয়)



25) The campus has adequate power supply (চৌহদত পৰ্য্যাপ্ত পৰিমাণে বিদ্যুতৰ ব্যৱস্থা উপলব্ধ)



## B. Feedback from Teachers:

Feedback on various aspects of curriculum is sought from 34 faculty members of Kamrup College. The aspects such as provision of adequate time and resources for framing syllabus, coverage of both theoretical and practical components in the syllabus, the coherence of the syllabus with Programme Outcomes, involvement of the field experts while designing the syllabus, focus on necessary technical/teaching skills, ensuring components that inculcate ethical values, enlisting reference books, focus on flexible curriculum based on current trends, updated elective courses etc. As teachers play a pivotal role in designing and implementing the curriculum, the inputs received from their feedback was taken into consideration for further necessary action wherever applicable.

As the data shows,

1. Around 91.1% (agree and strongly) teachers pointed that the syllabus is suitable for the course.
2. 91.2% reports (agree and strongly) that syllabus is need based.
3. Moreover, 82.4% teachers reports (agree and strongly) that the aims and objectives of the syllabi are well defined and clear to teachers and students.
4. Around 85.3% teachers agreed (agree and strongly) that the course content is followed by corresponding reference materials.
5. 52.9% agreed and 17.6% neutral regarding reports that the sufficient no. of prescribed books are available in the library.
6. 70.6% teachers are agreed (agree and strongly) regarding the course/syllabus has good balance between theory and application.
7. 79.4% teachers agreed that the course/programme of studies carries sufficient number of optional papers and 11.8% are neutral regarding their opinion.
8. 94.1% agreed (agree and strongly) that test and examinations are conducted in time.
9. Teachers have the freedom to adopt new techniques/strategies of teaching and evaluation as reports by 97% teachers.
10. As reports by 76.5% teachers, the administration of the college is teacher friendly.
11. The environment in the college is conducive for teaching learning is reported by 94.1% (agree and strongly).
12. The college provides adequate and smooth support for projects and research facilities as highlighted by 52.9% teachers.

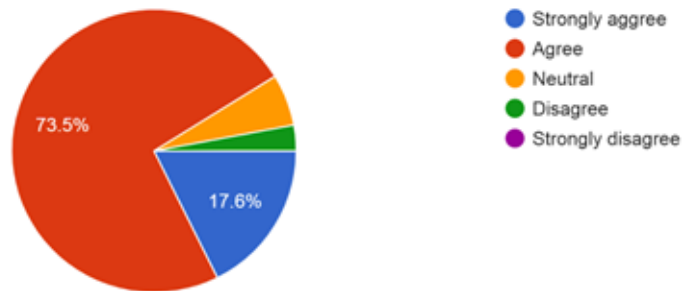
- 13. 61.8% of teachers agreed (agree and strongly) regarding the infrastructural facilities in the College and 35.3% are neutral regarding their opinion.
- 14. The provision for professional development is non-discriminatory and fair as reports by 73.6% teachers (agree and strongly).
- 15. 76.5% agreed (agree and strongly) regarding the support from non-teaching staff.

Feedback analysis report

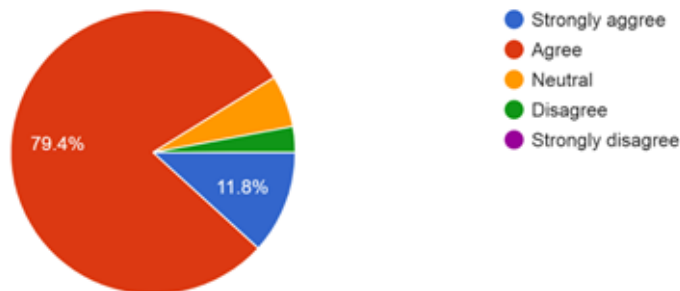
- 1 . The analysis of the teachers’ feedback reflects the adequacy and availability of teaching-learning facilities.
- 2 . The feedback from the teachers revealed the validity and adequacy of the syllabus. Also, it is quite helpful in reframing the course content according to the societal needs.
- 3. Various suggestions related to the modifications in the curricular content are noted for further necessary action.

Teachers Feedback Analysis

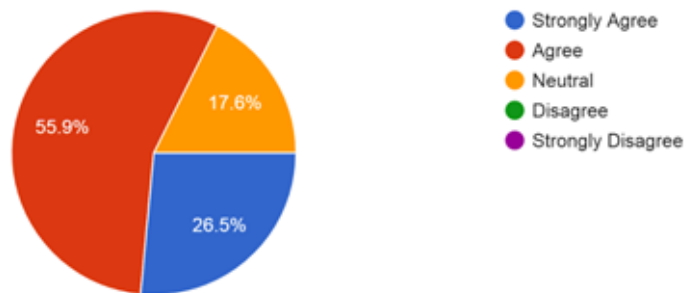
1. Syllabus is suitable to the course



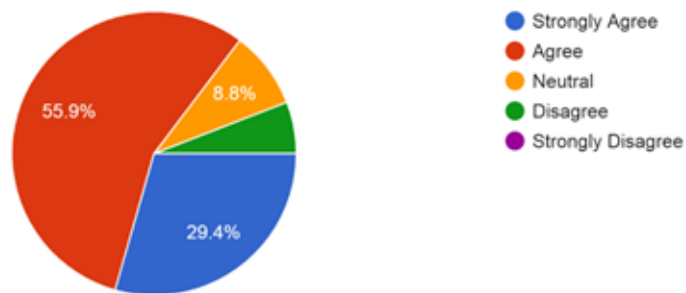
2) Syllabus is need based



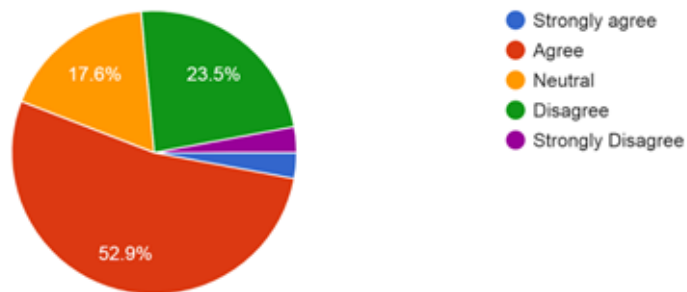
3) Aims and objectives of the syllabi are well defined and clear to teachers and students



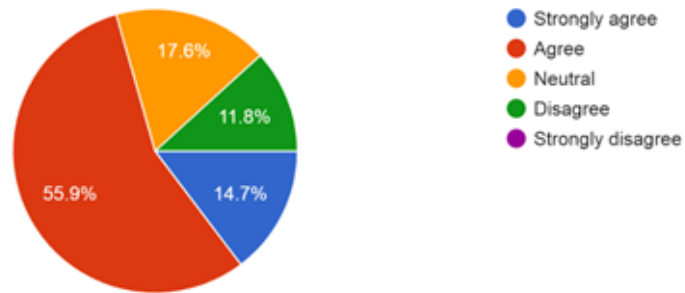
4) Course contents are followed by corresponding reference materials



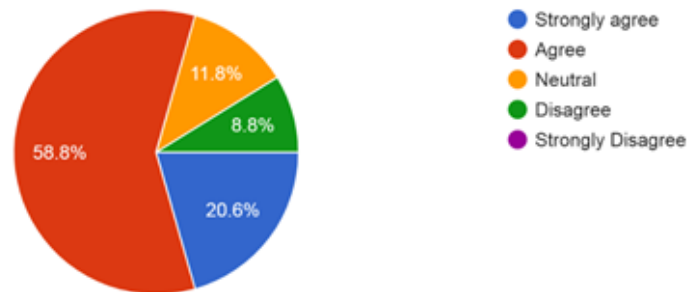
5) Sufficient numbers of prescribed books are available in the library



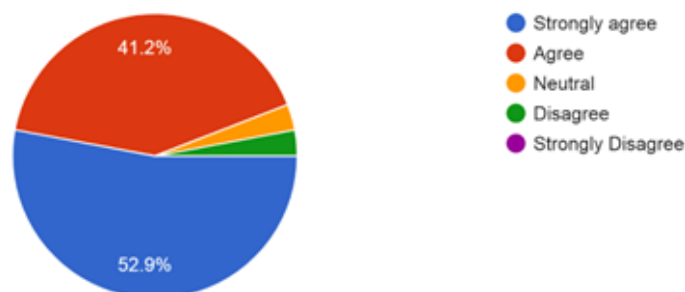
6) The course/syllabus has good balance between theory and application



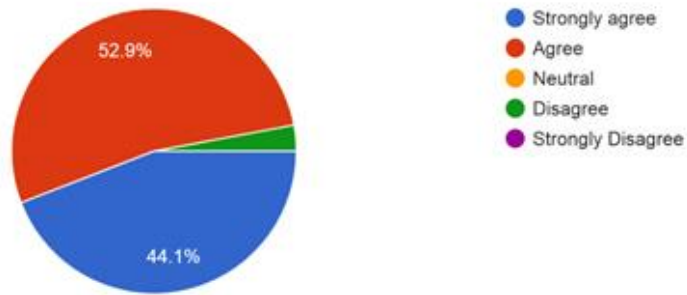
7) The course/syllabus of studies carries sufficient number of optional papers



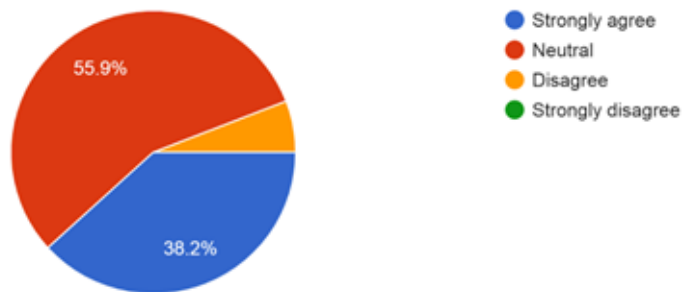
8) Tests and examinations are conducted well in time with proper coverage of all units of the syllabus



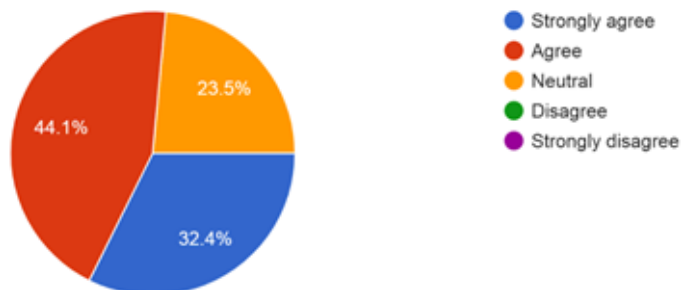
9) I have the freedom to new techniques of teaching and evaluation such as seminar presentations, group discussion, learners' participation etc.



10) The environment in College is conducive in teaching and learning

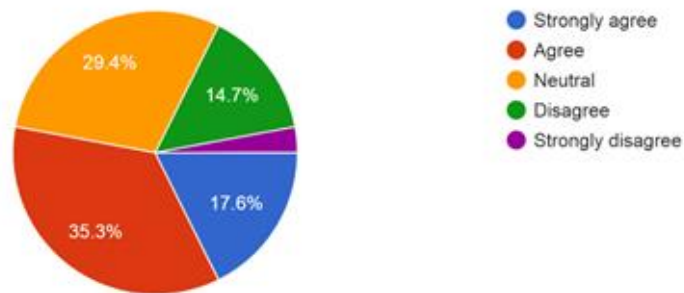


11) The administration is teacher friendly

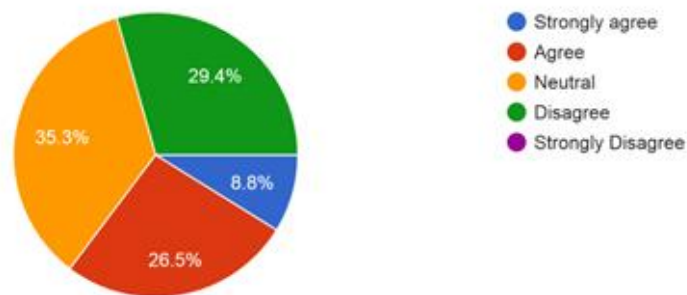




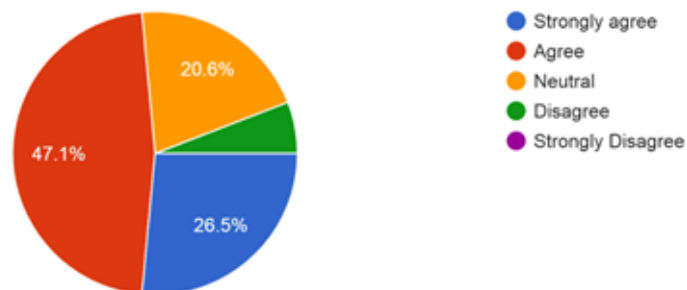
12) The College provides adequate and smooth support for project and research facilities



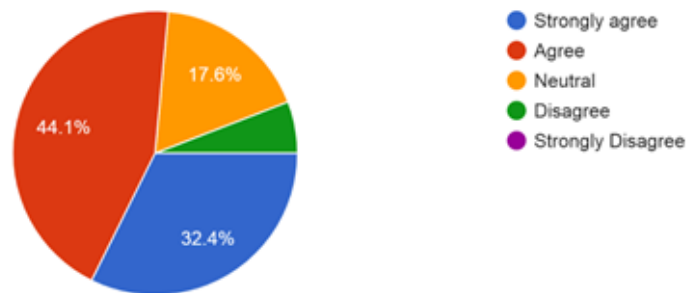
13) Infrastructural facilities such as Teacher's common room, reading rooms, toilets and canteen are available in the College



14) Provisions for professional development are non-discriminatory and fair



## 15) Support from the non-teaching staff



## C. Feedback from Parents:

Feedback obtained from the parents is considered as vital for the development of any educational institution. Parents' feedback is taken from approximately 205 parents about the curriculum and the institution for the year 2021-2022.

1. Around 27.9% parents reports that the infrastructure of the college is excellent enough for learning and 42.6% parents reports that the infrastructure of the college is very good enough for learning.
2. The security arrangements and safety measures of the college is excellent as reports by 45.9% parents and 34.4% parents reported as very good.
3. Moreover, 80.3% parents agreed that the learning experience of their son/daughter in the college is Excellent and very good.
4. 65.6% parents agreed that the academic skills and knowledge of the college faculty is excellent and very good (combined).
5. The resources provided to students by the college is excellent and very good (combined) reported by 65.6% parents.
6. 68.9% parents agreed that the library and sports facility of the college is good.
7. The counselling and mentoring of the college are excellent and very good (combined) reported by 68.8% parents.
8. As reported by 78.7% parents, the fests, events and extra-curricular activities arranged by the college is sufficient for students. the placements and internship opportunities provided by the college adequate as highlights by 67.2% parents.

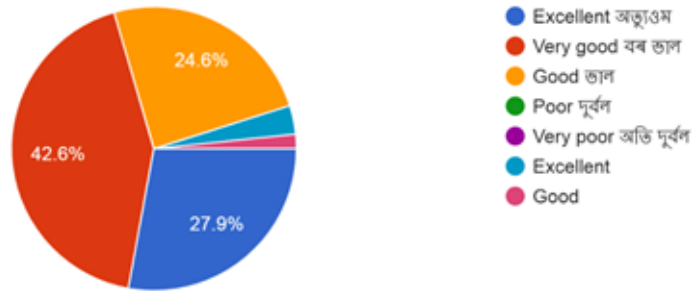
### Feedback analysis report

1. The feedback analysis reports that from the parents clearly depicts their satisfaction towards the curricular and non-curricular activities rendered by the College.
2. From the analysis it is evident that the parents believe that their wards develop good soft skills and ethical values during their course of study. It is observed that they have expressed

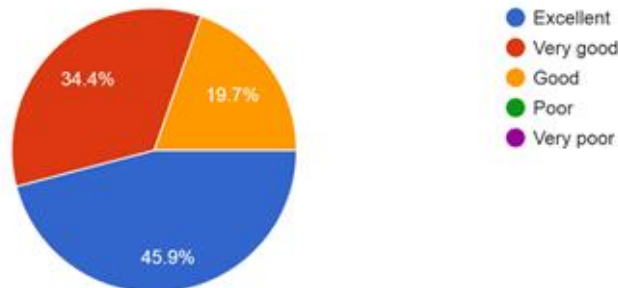
that their expectations towards the institution have been fulfilled especially from the employability point of view.

## Parents Feedback Analysis

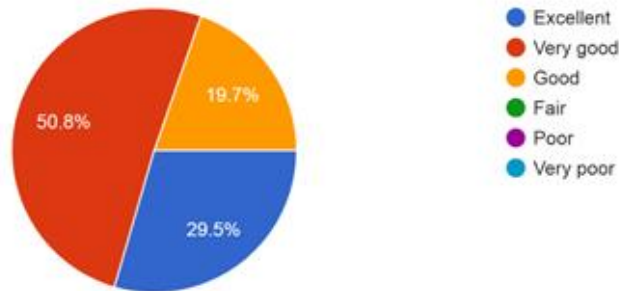
1. How would you rate the infrastructure of the College? কলেজৰ আন্তঃগাথনিক কি নিৰিখ দিব?



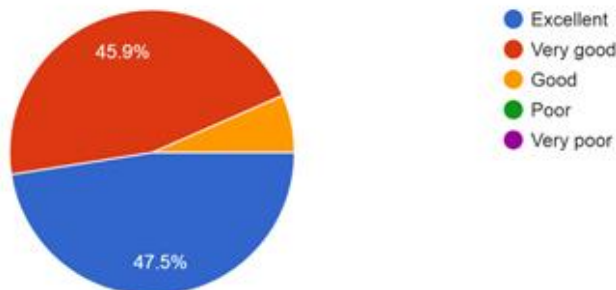
2) What is your assessment of the security arrangement and safety measure in the College? কলেজৰ নিৰাপত্তা ব্যৱস্থা আৰু সুৰক্ষা ব্যৱস্থাক কিদৰে মূল্যায়ন কৰিব?



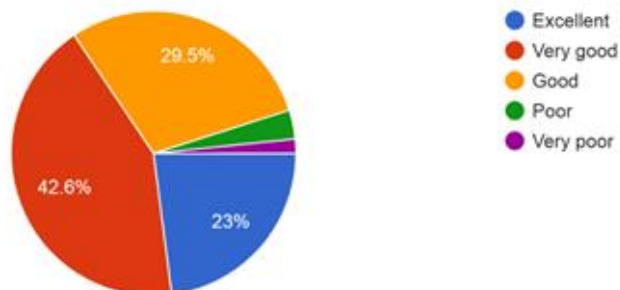
3) How do you rate the learning experience of your son/daughter in the College? আপোনাৰ পুত্র/কন্যাৰ কলেজৰ শিকণ অভিজ্ঞতাক কি নিৰিখ দিব?



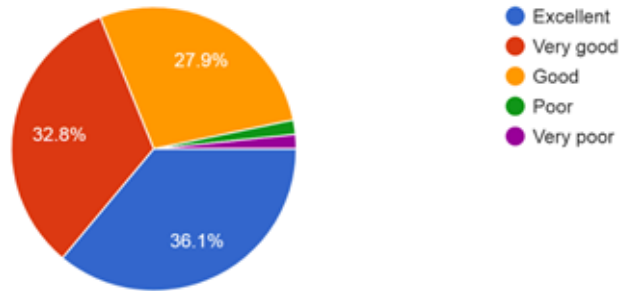
4) What is your comment on the academic skill and knowledge of the College faculty? মহাবিদ্যালয়ৰ শিক্ষকসকলৰ শৈক্ষিক দক্ষতা আৰু জ্ঞান সম্পৰ্কে কি টিঙ্গনী দিব?



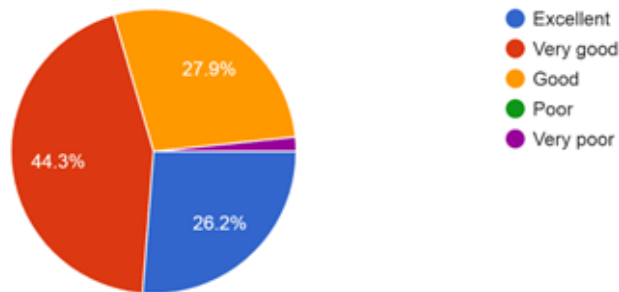
5) How do you rate the resources provided to students by the College? মহাবিদ্যালয়ে শিক্ষার্থীক যোগান ধৰা শিক্ষাৰ সামগ্ৰীক কিদৰে নিৰিখ কৰিব?



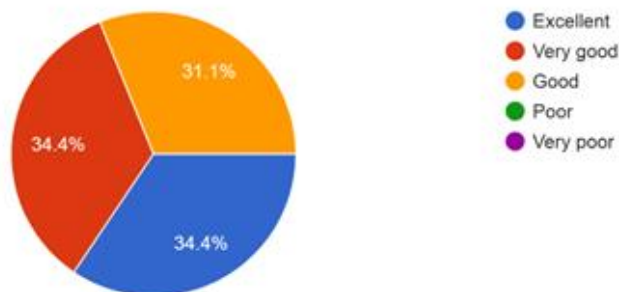
6) How do you judge the library and sports facility? কলেজৰ গ্ৰন্থাগাৰ আৰু খেল-ধেমালি সুবিধাক কিদৰে বিবেচনা কৰিব?



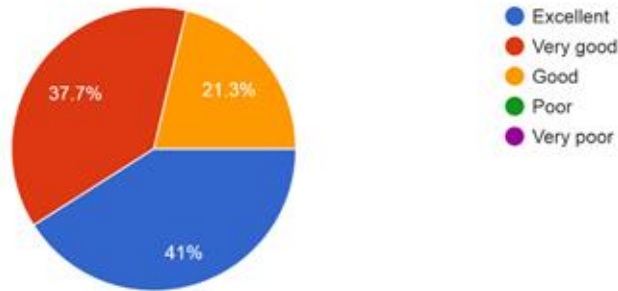
7) How would you describe the social environment in terms of diversity and inclusiveness of the College? অন্তৰ্ভুক্তিকৰণ আৰু বৈচিত্ৰতাৰ ক্ষেত্ৰত মহাবিদ্যালয়ৰ বাতাবৰণ কেনেকুৱা?



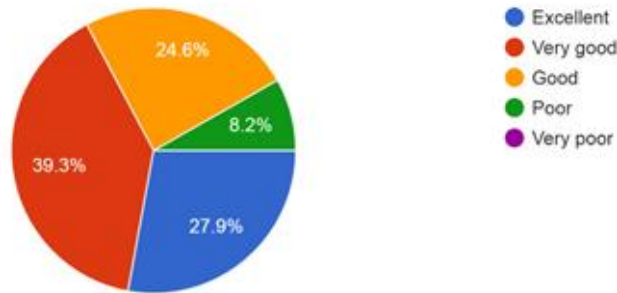
8) What is your opinion about the counselor and mentors that the college provides? মহাবিদ্যালয়ে আগবঢ়োৱা উপদেষ্টা আৰু পৰামৰ্শদাতাসকলৰ ক্ষেত্ৰত আপোনাৰ মতামত কি?



9) What would you say about the fests, events and extra curricular activities arranged by the college? মহাবিদ্যালয়ে অনুষ্ঠিত কৰা ভিন্ন উৎসৱ, অনুষ্ঠান আৰু সহ: পাঠ্যক্রমিক কাৰ্যসূচী সম্পৰ্কে আপুনি কি মন্তব্য দিব?



10) What is your opinion about the placement and internship opportunities provided by the college? মহাবিদ্যালয়ে আগবঢ়োৱা কৰ্ম সংস্থাপন আৰু ইন্টৰ্নচিপৰ সুবিধা সম্পৰ্কে আপোনাৰ মতামত কি?



#### D. Feedback from Alumni:

The contribution of alumni to the activities of the college is substantial especially in the development of the curriculum, infrastructure and beautification etc. Nearly 350 alumni were given their feedback for the academic year 2021-2022.

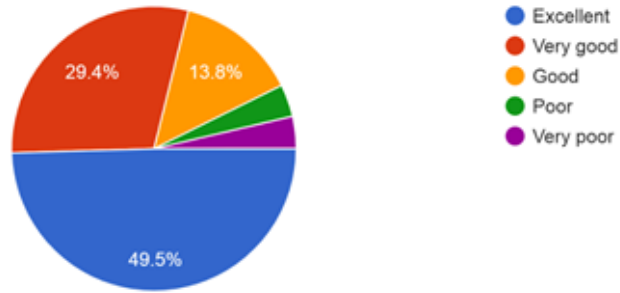
1. The Alumni Association/Network of old friends is excellent as reported by 49.5% respondents, very good as reported by 49.5% respondents and good as reported by 13.8% respondents.
2. 46.8% alumni highlight that the admission procedure of the college is excellent and 37.6% alumni highlight that the admission procedure of the college is very good.
3. 42.2% opted excellent in the fee structure of the college and 28.4 % reported fee structure is very good.
4. In addition, 58.7% and 54.1% respondents points that the college ambience and environment, and faculty of the college are excellent, respectively.
5. 58.7% respondents reports that the teaching, learning and evaluation process of the college is excellent.
6. The course of study and its relevance to the real-life application is excellent as reported by 49.5% respondents.
7. 56% respondents agreed that the courses studied in the college is excellent.
8. The infrastructure and laboratory facilities of the college is excellent as highlighted by 28.4% respondents.
9. 45% respondents reported that the library resources of the college are excellent.
10. Industry visits, training and placement facility of the college is good as pointed by 26.6% respondents.
11. 61.5% respondents opted the overall rating of the college 'excellent'.

Feedback analysis report:

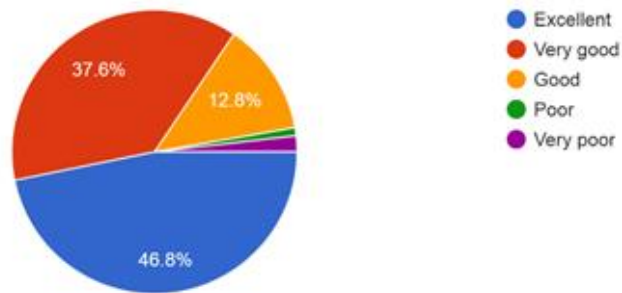
1. The alumni feedback analysis report reveals that majorities of the alumni are happy and proud to be a part of this institution and they agreed that they would recommend their friends and relatives to enroll in this institution.
2. All of them were highly satisfied to the point that they receive regular updates via various SMS/ Mails/ calls/ Facebook etc.
3. The alumni appreciated the academic initiatives taken by the college to restructure and update the curriculum as per the current needs.

Alumni Feedback Analysis

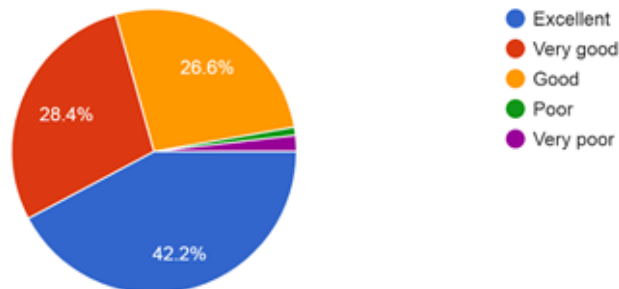
### 1. Alumni association/network of old friends



### 2. Admission procedure

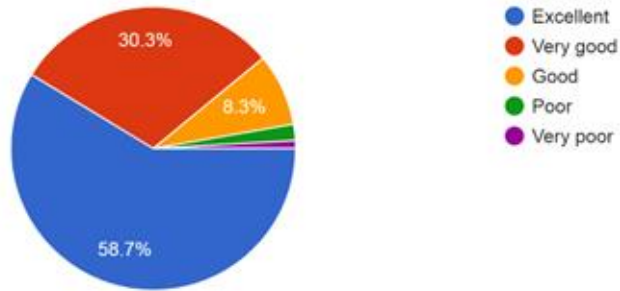


### 3. Fee structure

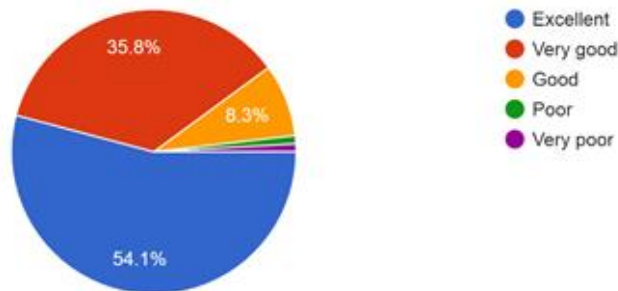




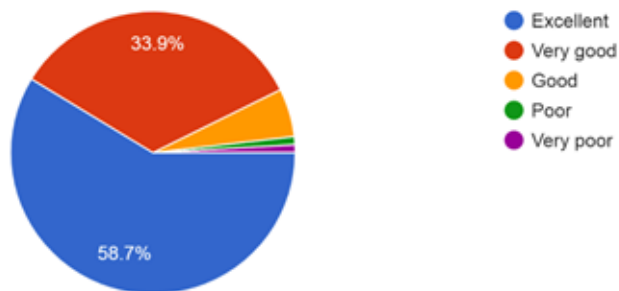
#### 4. College ambience and environment



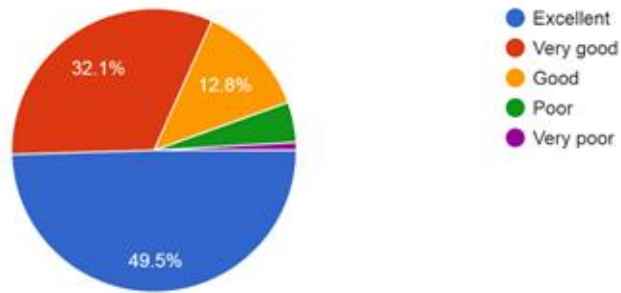
#### 5. Quality of faculty



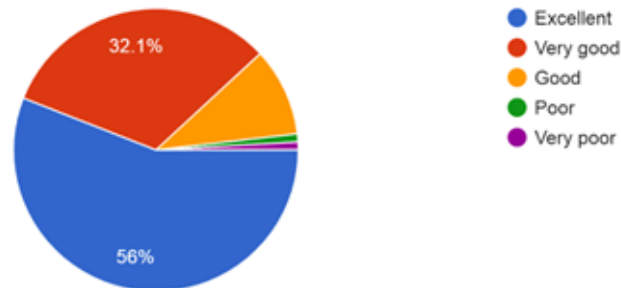
#### 6. Your learning experience on teaching, learning and evaluation



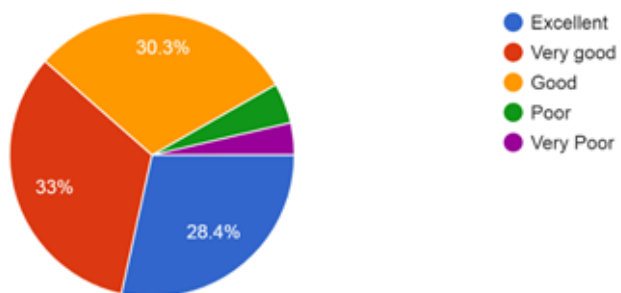
7. Course of study and its relevance to the real life situation



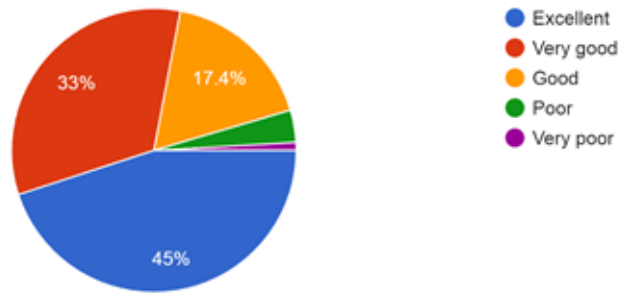
8. How do you rate the courses you studied?



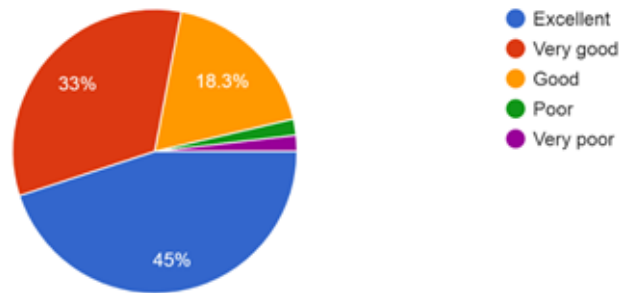
9. Infrastructure and lab facilities



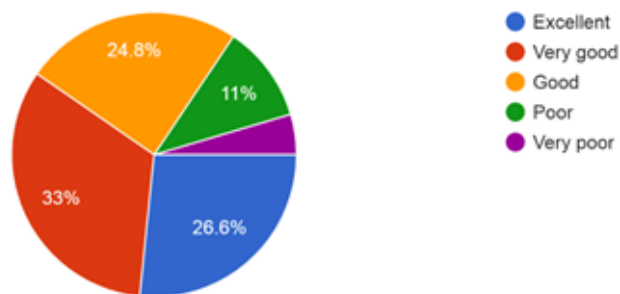
### 10. Library resources



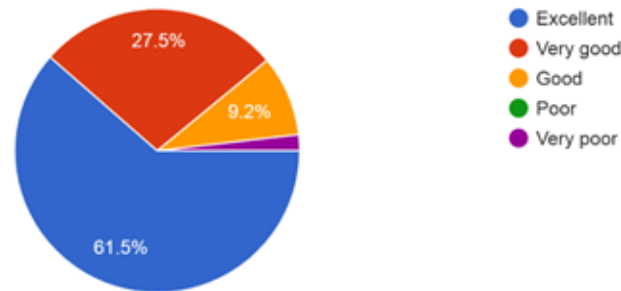
### 11. Quality of support materials



### 12. Industry visit, training and placement



### 13. Overall rating of the College



## E. Feedback from Employer:

Employers' feedback is obtained from 25 recruiting agencies/ special or general schools/colleges/ corporates with the help of structured questionnaire. Their feedback is sought on the following areas: Employee's acquaintance with communication skills/technical/ teaching skills and knowledge, adequacy of necessary communication skills to meet the job requirements, ability to find immediate practical solutions for field problems, familiarity with latest technological devices, adjustment to ethos of the organization and maintaining cordial relationship with the co- workers/working as part of team/innovativeness etc.

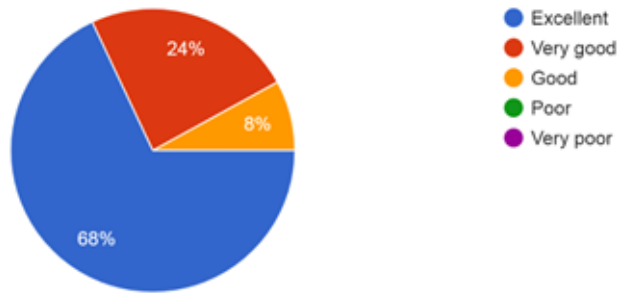
1. It was found from their feedback that the employers strongly agreed that the candidates from our institution who are employed in their organization have good employability skills required for them.
2. It was noted that the respondents agreed to the fact that the students are open to innovative ideas and learning new techniques. They agreed that the candidates from our institution maintain a cordial relationship with subordinates and higher officials.

Feedback analysis report

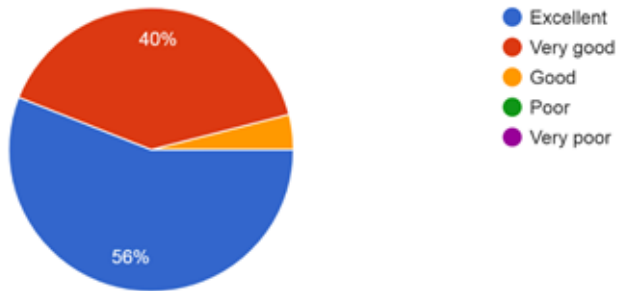
They highlighted the importance to improve upon the domain knowledge to meet the emerging societal needs.

Employers feedback analysis

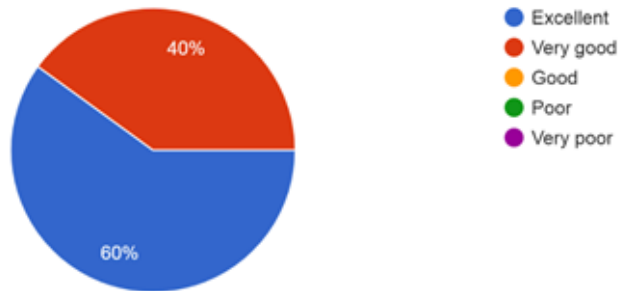
### 1) General communication skill



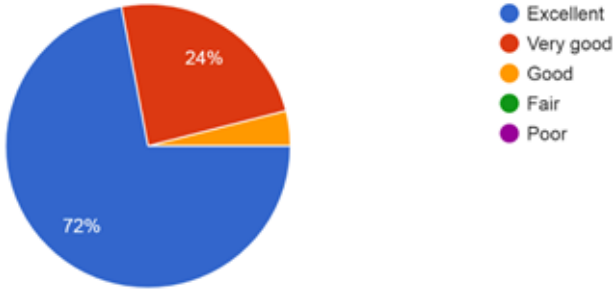
### 2) Innovativeness and creativity in workplace challenges



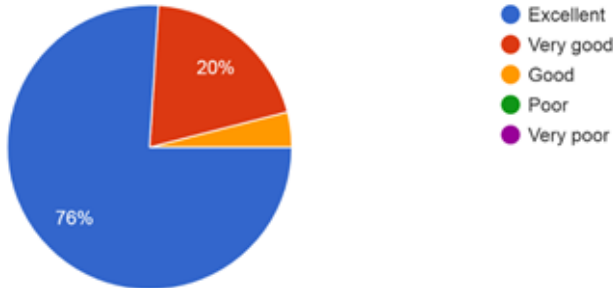
### 3) Behaviour in workplace



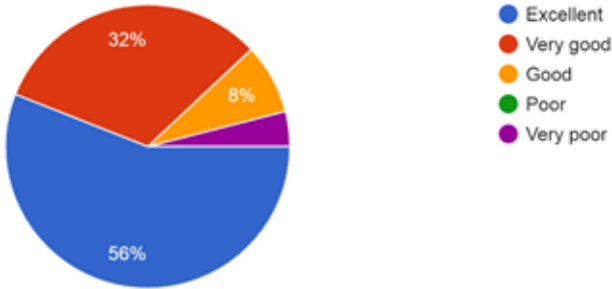
4) Their planning, organisation, manage and leadership qualities



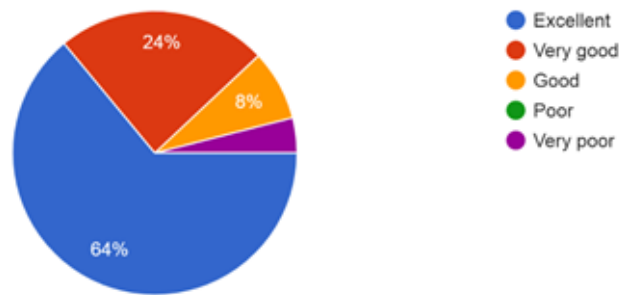
5) Open to new ideas and learning new techniques



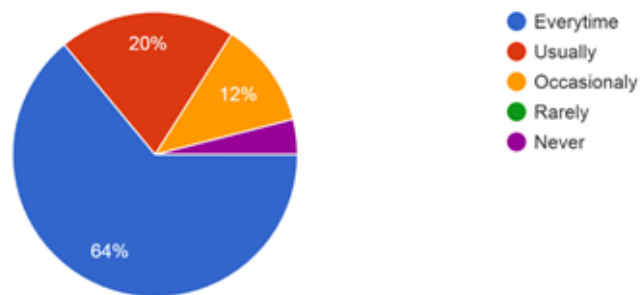
6) Using technology and workplace equipment



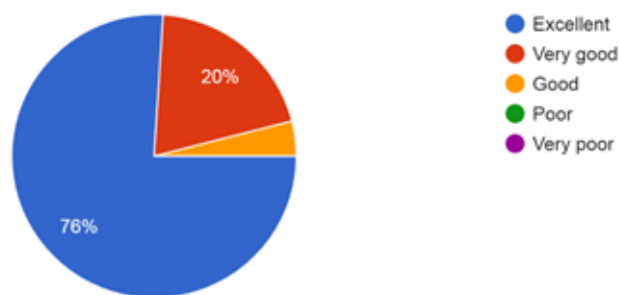
7) Relationship with seniors or juniors or subordinates



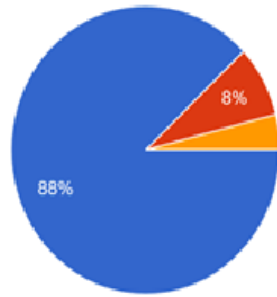
8) Involvement in social activities



9) Ability to take up extra responsibility



10) Ability to contribute to the goal of the institution



- Excellent
- Very good
- Good
- Poor
- Very poor

Coordinator  
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(Dr. D. K. Bezbaruah)  
Principal  
Kamrup College, Chamata.  
**Principal**  
**Kamrup College, Chamata**